



BAI Training Insights FAQs

What are the benefits of using BAI Training Insights?

We designed BAI Training Insights to address customer feedback that their annual planning for compliance is often a manual, inefficient and cumbersome process. BAI Training Insights helps you:

- Simplify yearly planning, courseware selection and decision documentation.
- Identify appropriate training assignments to increase employee productivity.
- Boost collaboration across departments while planning for annual training.
- Have confidence that you are ready for your next audit.

What are the product features included in BAI Training Insights?

The main features of BAI Training Insights include:

- **Integration** with the BAI Learning Manager to leverage existing learner data.
- A **collaborative mapping wizard tool** that gathers data on roles, responsibilities and risks, making it easier than ever to strategically determine which courses—and how many—should be assigned to which employees.
- **Decision reports** that keep you audit-ready by electronically documenting not only what was assigned, but why it was assigned.
- **Benchmark and peer data** from the BAI Learning Manager that helps you make informed decisions, allowing you to understand what similar organizations have assigned to address particular risks.

Future releases will be developed based on customer feedback.

How does BAI Training Insights help save time and manage risk?

BAI Training Insights, combined with BAI's flexible courseware, is a powerful tool that conveniently enables key decision makers across your organization to electronically provide input into training plans, tailoring them by role, risk and individual responsibility. This streamlines the time spent on manual processes and documents decisions for future audits and regulatory reporting.

How does BAI Training Insights provide benchmark and peer data?

With the largest repository of compliance training data in the industry, BAI can provide you with a view of how your industry peers are assigning training, understand the most frequently assigned courses and understand your training plans relative to your competition.

Is BAI Training Insights a separate system from the BAI Learning Manager?

No. BAI Training Insights is a new add-on module in the BAI Learning Manager that provides you with electronic capabilities to plan your annual training collaboratively across your organization and understand how your training compares to your peers.

How does BAI Training Insights leverage BAI's flexible courseware offerings?

BAI Training Insights is combined with BAI's flexible courseware to provide a powerful way for leaders to tailor learning plans by role, risk and individual responsibility.



Does BAI Training Insights replace the current assignment rules engine in the BAI Learning Manager?

No. All BAI Training Insights functionality is additive. No functionality is being removed from the BAI Learning Manager.

Who within our organization has access to BAI Training Insights?

Initially for organizations that have BAI Training Insights, only Training Administrators have access. However, once a Training Administrator designates an additional user in the BAI Training Insights module, he/she will have access as well.

Who can see the decision reports?

Training Administrators can see all decision reports. Decision makers can only see reports for which they are a decision maker.

What is a peer group?

BAI is a leading compliance training provider in the financial services industry. The peer groups are collections of BAI customers that are similar in organization type and asset size.

What is the difference between the peer groups?

Peer groups are determined based on organization type and asset size. They are:

- Large & Regional Bank (\$10 billion or greater in assets)
- Large Community Bank (\$1-9 billion in assets)
- Community Bank (\$0-999 million in assets)
- Large Credit Union (\$1 billion in assets)
- Credit Union (\$0-999 million in assets)
- Mortgage
- Nonbank

Does the decision maker receive an email notification when a decision report is created?

No. The decision maker will receive access as soon as the decision report is created, but how and when the decision maker collaborates with other members of your organization on the decision report is up to you. BAI Training Insights does not include any workflow email notifications.

What is the difference between function and department?

Often, they are the same, and selecting a function is easy. Other organizations are structured differently. For example, some organizations have the "Retail" or Marketing function in several different departments. This is particularly true with organizations structured geographically.





What do the different risk rankings mean?

Determining risk rankings is up to each organization. When determining the appropriate ranking, most organizations consider the following factors:

- Regulatory fines
- Auditor comments
- Customer complaints
- Process errors
- Policy violations

I want to assign a custom course and document the related reasons; can I do that with BAI Training Insights?

Yes. All courses available in your portal, including custom courses, can be selected on the BAI Training Insights course listing page. If these courses cover topics not in BAI's library and apply to roles, risks or responsibilities not listed in BAI Training Insights you can insert them in the Comments.

