



2019 Course Retirements

Code	Title	Replacement Code	Replacement Title
20045	CRA: Public File Requirements	30406B	Community Reinvestment Act (CRA): Comprehensive
20049	TISA: Calculating Interest	30327B	Reg DD: Comprehensive
20050	TISA: Advertising Compliance	30327B	Reg DD: Comprehensive
20081	Credit Cards: Disclosure Requirements	31512B	Consumer Lending: Credit Cards
20093	Lending: Home Equity Loans	31511B	Consumer Lending: Home Equity Loans
20133	Nondeposit Investment Products (NDIPs) for Management	31204B	Sales Leadership: Non-Deposit Investment Products (NDIPs)
20209	Anti-Tying: Essentials for Lending and New Accounts	30203B	Bank Holding Company Act: Anti-Tying
20210	Health Savings Accounts: Benefits and Requirements	30112B	Health Savings Accounts (HSA): Benefits and Requirements
20300	Retail Banking Basics		Retail Banking Basics: Products
		30103B	Retail Banking Basics: Electronic Services
		30104B	Retail Banking Basics: Ownership and Financial Management
		30105B	Retail Banking Basics: Regulatory Agencies
		30106B	Retail Banking Basics: Regulatory Agencies
20311	Deposit Account Fundamentals	30108B	Deposit Accounts: Characteristics and Types
20313	Balancing Daily Transactions	31114B	Frontline: Daily Balancing
20375	Vendor Management	30204B	Managing Third-Party Vendors
20377	Reg E: The Remittance Rule	30320B	Regulation E: The Remittance Rule
20509	RESPA: Mortgage Loan Servicing		(Mortgage Servicing Curriculum)
20604	HIPAA for Financial Institutions	30312B	HIPAA: Compliance Essentials
20033BACK	Privacy for Back Office Personnel: Opt-Out Edition	31300B	Deposit Operations: Privacy Considerations
20202MGT	Ethics: Policy and Personal Judgment for Managers	31212B	Sales Leadership: Ethics
50039	Quality Management Refresher	TBD	TBD (Professional Skills)
50069	Project Management	TBD	TBD (Professional Skills)
50120	Customer Support	TBD	TBD (Professional Skills)
50125	Helping and Keeping Clients	TBD	TBD (Professional Skills)
50129	Communication Styles	TBD	TBD (Professional Skills)
50150	More Time to Focus	TBD	TBD (Professional Skills)
50190	Overview of 360 Degree Feedback	TBD	TBD (Professional Skills)
50199	Negotiating and Starting Right	TBD	TBD (Professional Skills)
50204	Settling Disputes Using ADR	TBD	TBD (Professional Skills)
50205	ADR Negotiations	TBD	TBD (Professional Skills)
50206	ADR Commercial Arbitration	TBD	TBD (Professional Skills)



		Replacement	
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50207	ADR Labor and Employment Arbitration	TBD	TBD (Professional Skills)
50208	ADR Mediation	TBD	TBD (Professional Skills)
50209	ADR Summary Jury Trial and Mini-Trial	TBD	TBD (Professional Skills)
50211	Litigation and Dispute Resolution	TBD	TBD (Professional Skills)
50223	Understanding Contracts and Their Use	TBD	TBD (Professional Skills)
50245	Marketing Yourself	TBD	TBD (Professional Skills)
50247	Managing Work and Family	TBD	TBD (Professional Skills)
50248	Developing Your Career Path	TBD	TBD (Professional Skills)
50251	Individual Leadership Power	TBD	TBD (Professional Skills)
50252	Running A Virtual Office	TBD	TBD (Professional Skills)