



2020 Courseware Updates and New Releases

Bank Series Courseware		
4000B	CIP: Customer Due Diligence and Beneficial Ownership	Job Aid Update 11/5/2020
4031B	LTV Supervisory Limits	New Course 8/20/2020
4036B	Selecting and Managing Appraisers	Tutorial Update 7/28/2020
4052B	Identity Theft Tricks and Tactics	Tutorial Update 3/24/2020
4068B	Reg B: Business Applicants	New Course 7/23/2020
4073B	California Consumer Privacy Act (CCPA)	Tutorial Update 2/20/2020; Tutorial Update 4/14/2020
4074B	Privacy: Opt-Out Requirements	New Course 5/28/2020
4075B	GDPR Compliance Overview	New Course 1/24/2020
4090B	Homeowners Protection Act (PMI Cancellation Act)	New Course 1/24/2020
4091B	The URLA Form	New Course 1/30/2020; Tutorial Update 10/29/2020
4197B	Reg CC Emergency Conditions	New Course 4/30/2020
4198B	The CARES Act	New Course 5/5/2020
4199B	Reassuring Customers Their Deposits are Safe	New Course 4/23/2020
4200B	Responding to COVID-19: Prevention	New Course 4/14/2020; Tutorial Update 9/1/2020
4201B	Responding to COVID-19: Exposure Assessment and Response	New Course 4/14/2020; Tutorial Update 5/12/2020; Tutorial Update 9/1/2020
4202B	Responding to COVID-19: What to Do If You're Sick	New Course 4/14/2020; Tutorial Update 9/1/2020
4203B	Responding to COVID-19: Flattening the Curve	New Course 4/14/2020; Tutorial Update 9/1/2020
4204B	Spotting COVID-19 Medical Fraud	New Course 7/14/2020xz
4220B	Fair Lending Compliance	New Course 6/9/2020
4225B	RESPA: Errors, Prohibited Practices, and Penalties	New Course 6/9/2020
4230B	OFAC Violations	New Course 6/2/2020
4235B	Reg DD: Calculating Interest	New Course 6/2/2020
4245B	Complying with the E-SIGN Act	New Course 6/9/2020
4250B	Flood Determinations and Notification	New Course 6/9/2020
4255B	FCRA: Obtaining Consumer Credit Reports	New Course 6/11/2020
4265B	HIPAA-HITECH Requirements	Tutorial Update 10/29/2020
4270B	AML Program Overview	New Course 7/21/2020
4300B	The Garnishment Rule	New Course 9/1/2020
20005	BSA: Wire Transfers and Recordkeeping	Tutorial Update 8/18/2020
20011CL	Flood Insurance for Commercial Lenders	Job Aid Update 4/21/2020
20011LS	Flood Insurance for Loan Servicers	Tutorial Update 4/7/2020
20011ML	Flood Insurance for Mortgage Lenders	Job Aid Update 4/21/2020
20013	Reg E: Key Disclosures and Liability	Tutorial Update 11/3/2020
20014	Reg E: Handling Errors and Complaints	Job Aid Update 4/7/2020
20019	Reg CC: An Overview	Job Aid Update 5/28/2020
20020	Reg CC: How to Comply	Hold Amount Update 2/20/2020; Job Aid Update 5/5/2020



Bank Series Courseware		
20021	Reg CC: Exceptions and the Next-Day Rule	Hold Amount Update 2/11/2020; Tutorial Update 2/20/2020; Job Aid Update 3/21/2020; Tutorial Update 4/14/2020
20022	Reg CC: Customer Disclosures	Hold Amount Update 2/20/2020
20024	Teller Orientation: Regs and Disclosures	Reg CC Hold Update 5/7/2020; Tutorial Update 8/18/2020
20031	Understanding OFAC	Test Question Update 3/11/2020; Tutorial Update 8/20/2020
20032	IRA Fundamentals	Contribution Limit Update 2/11/2020; Contribution Limit Update 11/12/2020
20033BACKNO	Privacy for Back Office Personnel: Opt-Out Edition	Tutorial Update 8/20/2020
20033BAS	Privacy Compliance Basics	LMS Update 8/6/2020; Test Question Update 11/3/2020
20033FRNT	Privacy for Frontline Personnel: Opt-Out Edition	Test Question Update 3/11/2020
20033MGTNO	Privacy for Managers: No Opt-Out Edition	LMS Update 1/7/2020
20039	Reg Z: Purpose and Application	Tutorial Update 3/21/2020; Threshold Update 12/14/2020
20044	CRA: An Overview	Tutorial Update 4/30/2020
20053	New Account Orientation: Regulatory Signage	Test Question Update 6/9/2020; Test Question Update 7/21/2020
20054	New Account Orientation: Regs and Disclosures	Hold Amount Reg Update 3/11/2020; Tutorial Update 8/18/2020
20056	FCRA: Credit Reporting Regulations	Tutorial Update 3/18/20; Test Question Update 9/24/2020
20065	Disaster Recovery	Test Question Update 3/11/2020
20066	Bank Security: General Principles	Test Question Update 5/21/2020
20067	Bank Security: Operational Procedures	Test Question Update 3/11/2020
20072	Fair Lending: Basic Topics and Terms	Tutorial Update 4/28/2020
20073	Fair Lending: Implementation, Monitoring, and Review	Job Aid Update 3/24/2020
20079	Appraisal Requirements: How to Comply	Test Question Update 1/14/2020
20080	Credit Cards: Regulations and Liabilities	Tutorial Update 5/28/2020
20088	Reg CC: Check Fraud Prevention	Hold Amount Update 2/11/2020; Tutorial Update 8/18/2020
20089	Reg CC: New Account Security	Hold Amount Update 2/20/2020
20090	Reg CC: Check Kiting	Hold Amount Update 2/20/2020
20101	Cash Flow Analysis: Constructing the Cash Flow Statement	Tutorial Update 8/18/2020
20112	Workplace Violence: Warning Signs and Prevention	Tutorial Update 3/11/2020
20114	Reg D: Reserve Requirements	Reserve Requirement Update 4/21/2020; Transaction Limit Update 5/5/2020; Test Question Update 7/7/2020



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20115	Sexual Harassment: Definition and Prevention	Test Question Update 1/24/2020
20132	Nondeposit Investment Products (NDIPs) for Frontline Employees	Test Question Update 12/17/2020
20221	Reg M: Rules for Consumer Leasing	Threshold Update 12/14/2020
20312	New Account Fraud Prevention	Test Question Update 8/18/2020
20316	Sales: Asking For Business	Test Question Update 8/18/2020
20324	Decedent Accounts	Tutorial Update 11/3/2020
20327	Information Security and Identity Theft	Tutorial Update 1/14/2020
20329	RML: Complying with the Real Estate Settlement Procedures Act	Tutorial Update 3/21/2020
20339	Marketing: Understanding the Regulations	Tutorial Update 4/7/2020
20340	SAFE Act: Required Policy and Procedure	LMS Update 8/6/2020
20345	Board of Directors: Basic Finance and Accounting	Job Aid Update 5/21/2020
20350	Mortgage Fraud: The Red Flags	Tutorial Update 5/26/2020
20360	Cybercrime Essentials for Financial Institutions	Tutorial Update 4/28/2020
20361	Email Security for Financial Institutions	Test Question Update 11/19/2020
20362	Password Security for Financial Institution	Test Question Update 2/13/2020
20371	Before You Foreclose	LMS Update 3/24/2020
20390	HMDA: Basic Information	Transaction Threshold Update 5/5/2020; Tutorial Update 8/6/2020
20391	HMDA: Basic Compliance	Test Question Update 8/6/2020; Test Question Update 11/5/2020
20500	Reg Z: HPMLs and the Escrow Rule	Threshold Update 12/22/2020
20501	Reg Z: An Overview	Threshold Update 12/14/2020
20506	Reg Z: Ability-to-Repay and Qualified Mortgages	Tutorial Update 4/7/2020
20600	The Automated Clearing House	LMS Update 7/14/2020
20601	The Foreign Corrupt Practices Act	Test Question Update 1/28/2020
30003B	OFAC: Risks and Red Flags	Tutorial Update 10/29/2020; Tutorial Update 12/22/2020
30100B	Preventing Elder Financial Abuse	Tutorial Update 1/14/2020; Test Question Update 7/30/2020; Test Question Update 8/18/2020; Tutorial Update 10/29/2020
30103B	Retail Banking Basics: Products	Tutorial Update 5/28/2020
30107B	Safe Deposit Boxes	New Course 9/3/2020
30110B	Deposit Accounts: Counseling Customers and Opening Accounts	Tutorial Update 8/6/2020
30113B	Federal Record Retention Requirements	New Course 1/14/2020
30121B	Successful Selling: A Process Approach	New Course 4/3/2020
30122B	New Account Fraud Prevention	Tutorial Update 8/18/2020



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30123B	Understanding the Fair Debt Collection Practices Act (FDCPA)	New Course 1/16/2020
30124B	How to Prevent Embezzlement	New Course 5/21/2020
30165B	COVID-19: What You Need to Know	New Course 3/18/2020; Tutorial Update 3/24/2020; Tutorial Update 4/3/2020; Tutorial Update 4/14/2020; Tutorial Update 5/7/2020; Tutorial Update 6/2/2020; Tutorial Update 9/1/2020
30202B	The Volcker Rule Basics	Tutorial Update 2/4/2020
30213B	Regulation W: Essentials	New Course 1/14/2020
30214B	Regulation W: Comprehensive	Tutorial Update 1/21/2020
30301B	Regulation CC: Essentials	Hold Amount Update 2/11/2020; Tutorial Update 5/21/2020; Test Question Update 6/11/2020
30302B	Regulation CC: Comprehensive	Hold Amount Update 2/11/2020; Test Question Update 5/7/2020; Tutorial Update 7/7/2020; Tutorial Update 7/28/2020
30303B	Managing Consumer Complaints	Tutorial Update 5/21/2020
30305B	Cybersecurity: Phishing and Social Engineering	Tutorial Update 1/30/2020
30306B	Cybersecurity: Securing Mobile Devices	Test Question Update 7/16/2020
30307B	Cybersecurity: Social Media Security	Test Question Update 7/16/2020
30308B	Telephone Consumer Protection Act (TCPA)	Tutorial Update 1/16/2020; Tutorial Update 4/3/2020; Tutorial 11/3/2020
30311B	Right to Financial Privacy Act	Tutorial Update 9/3/2020
30316B	E-SIGN Act: Risks and Benefits	Tutorial Update 4/3/2020
30318B	Reg E: Key Disclosures and Liability, and EFT and Overdraft Compliance	Functional Update 4/3/2020; Tutorial Update 7/14/2020
30320B	Reg E: The Remittance Rule	Tutorial Update 4/3/2020; Exceptions Update 5/28/2020
30321B	Reg D: Complying with Reserve Requirements	Transaction Limit Update 4/21/2020; Transaction Limit Update 5/5/2020
30322B	Reg D: Understanding Reserve Requirements	Reserve Requirements Update 4/23/2020; Transaction Limit Update 5/5/2020
30325B	Fair Credit Reporting Act (FCRA): Comprehensive	Security Freeze Update 4/9/2020
30327B	Regulation DD: Comprehensive	Tutorial Update 7/16/2020
30331B	Principles of Check 21	New Course 12/8/2020
30332B	The ACH Network	New Course 5/21/2020
30334B	Nondeposit Investment Products (NDIPs)	New Course 1/30/2020; Test Question Update 4/21/2020
30340B	Understanding IRAs	Contribution Limit Update 2/11/2020; SECURE Act Update 2/20/2020; Contribution Limit Update 11/12/2020
30401B	Regulation B: Comprehensive	Tutorial Update 3/11/2020; Job Aid Update 6/2/2020; LMS Update 12/17/2020



Bank Series Courseware		
30402B	Regulation B: Essentials	Test Question Update 12/17/2020
30405B	Community Reinvestment Act: Essentials	Threshold Update 1/16/2020; Test Question Update 2/11/2020; Tutorial Update 7/14/2020
30406B	Community Reinvestment Act: Comprehensive	Test Question Update 5/21/2020
30407B	HMDA: Enhanced Reporting Requirements	Test Question Update 1/14/2020
30408B	Servicemember Series: Servicemembers Civil Relief Act (SCRA) Protections	Test Question Update 12/8/2020
30411B	Appraisals and Evaluations: Essentials	Tutorial Update 3/24/2020
30412B	Appraisals and Evaluations: Comprehensive	Tutorial Update 4/3/2020
30417B	Mortgage Basics: Laws and Regulations	New Course 1/14/2020
30418B	Mortgage Basics: Products, Documents, and Costs	New Course 1/30/2020
30419B	Mortgage Basics: Steps in Lending	New Course 7/23/2020
30420B	Reg Z: Fundamentals of Real Estate Loans	Tutorial Update 11/5/2020; Threshold Update 12/15/2020
30440B	HMDA Fundamentals	Tutorial Update 1/30/2020; Tutorial Update 2/6/2020; Tutorial Update 4/28/2020; Transaction Threshold Update 5/5/2020; Tutorial Update 7/14/2020
30501B	BSA and AML: Comprehensive	LMS Update 1/21/2020; Tutorial Update 3/24/2020; Tutorial Update 7/2/2020
30502B	BSA and AML: Essentials	Tutorial Update 7/2/2020
30503B	SAR: Responding to the Suspicious	Tutorial Update 7/30/2020
30505B	BSA Reporting: CTRs and Suspicious Activity	Job Aid Update 7/7/2020
30600B	Diversity and Inclusion	Tutorial Update 6/18/2020; Tutorial Update 7/7/2020
30601B	Race, LGBTQ, Religion, and Other Protected Characteristics	SCOTUS Update 7/14/2020
30605B	Fair Labor Standards Act (FLSA)	Threshold Update 2/4/2020; Threshold Update 4/30/2020; Tutorial Update 9/22/2020
30606B	The Americans with Disabilities Act (ADA): Comprehensive	Tutorial Update 1/28/2020
30607B	The Americans with Disabilities Act (ADA): Essentials	Test Question Update 12/14/2020
30609B	Preventing Workplace Harassment for Employees	Course Refresh 9/3/2020; Job Aid Update 10/29/2020
30610B	Preventing Workplace Harassment for Supervisors	Course Refresh 9/3/2020; Job Aid Update 10/29/2020
31102B	Frontline: Providing Disclosures	Hold Amount Update 1/21/2020
31103B	Frontline: Opening Business Accounts	Job Aid Update 11/3/2020; Tutorial Update 11/12/2020
31113B	Frontline: Negotiable Instruments	Test Question Update 4/30/2020
31121B	Frontline: Check Fraud Prevention	Tutorial Update 2/4/2020



Bank Series Courseware		
31130B	Frontline: Marketing and Social Media	Tutorial Update 5/5/2020
31131B	Frontline: Identity Theft and Elder Abuse	Tutorial Update 7/14/2020
31136B	Frontline: BSA and AML	Tutorial Update 3/21/2020
31137B	Frontline: Reg CC and Funds Availability	Hold Amount Update 2/6/2020; Tutorial Update 5/7/2020; Job Aid Update 5/21/2020
31138B	Frontline: Ethics and the Bank Bribery Act	Test Question Update 2/11/2020
31200B	Sales Leadership: Leading People	Tutorial Update 1/16/2020
31206B	Sales Leadership: Consumer Transactions	Hold Amount Update 2/6/2020
31210B	Sales Leadership: Managing Fraud Related Risk	Tutorial Update 3/24/2020
31301B	Deposit Operations: Deposit Processing	Hold Amount Update 2/6/2020
31302B	Deposit Operations: Fraud Prevention	Job Aid Update 5/5/2020
31305B	Deposit Operations: ACH, Wire, and Remittance Transfers	Tutorial Update 1/24/2020; Test Question Update 5/12/2020; Test Question Update 7/30/2020
31306B	Deposit Operations: Information Security	Test Question Update 5/21/2020; Test Question Update 6/11/2020
31307B	Deposit Operations: Ethics	Tutorial Update 1/21/2020
31411B	Mortgage Processing: Ordering Reports	Job Aid Update 5/15/2020
31460B	Mortgage Closing: Explaining Fees and Disclosures	Tutorial Update 5/21/2020
31462B	Mortgage Closing: The Closing Disclosure	LMS Update 7/14/2020
31470B	TILA-RESPA Integrated Disclosures	Test Question Update 7/14/2020; Test Question Update 7/21/2020
31511B	Consumer Lending: Home Equity Loans	Test Question Update 2/4/2020
31512B	Consumer Lending: Credit Cards	Tutorial Update 5/28/2020
31521B	Consumer Lending: Borrower Protections	Test Question Update 7/14/2020
31700B	Compliance Officer: Regulators and Regulations	Tutorial Update 5/12/2020; Test Question Update 9/22/2020
31701B	Compliance Officer: Roles and Responsibilities	Test Question Update 7/28/2020; Test Question Update 9/22/2020
31706B	Compliance Officer: BSA Examination Management	Tutorial Update 7/9/2020
31805B	Commercial Banking: Considerations at Closing	Job Aid Update 12/15/2020
31807B	Commercial Banking: Consumer Lending Rules and Regulations	Test Question Update 12/8/2020
31902B	Contact Center: Authentication and Privacy	Tutorial Update 11/3/2020
31909B	Contact Center: Consumer Transactions	Hold Amount Update 2/6/2020
32001B	Mortgage Servicing: Error Resolution and Info Requests	Tutorial Update 4/3/2020
32002B	Mortgage Servicing: Force-Place Insurance and Escrow	Tutorial Update 4/3/2020; Tutorial Update 7/14/2020
32006B	Mortgage Servicing: Periodic Statements	Tutorial Update 4/3/2020



Bank Series Courseware		
32100B	Wealth Management: Traditional IRA Fundamentals	New Course 2/20/2020; LMS Update 3/18/2020
32101B	Wealth Management: Roth IRA Fundamentals	New Course 2/20/2020; LMS Update 3/18/2020
32102B	Wealth Management: Pensions and Annuities	New Course 2/20/2020; LMS Update 3/18/2020
32103B	Wealth Management: Wills, Irrevocable and Living Trusts, and Directives	New Course 3/18/2020
32104B	Wealth Management: Estate and Legacy Planning	New Course 3/18/2020
32105B	Wealth Management: BSA and AML Considerations	New Course 4/3/2020; LMS Update 4/9/2020
32106B	Wealth Management: Estate Tax Planning	New Course 4/23/2020
32107B	Wealth Management: Proper Titling of Assets	New Course 4/23/2020
32108B	Wealth Management: Nondeposit Investment Products	New Course 4/3/2020
32109B	Wealth Management: HSA Fundamentals	New Course 4/3/2020; Test Question Update 12/22/2020
32110B	Wealth Management: Education Savings Accounts	New Course 4/23/2020
32111B	Wealth Management: Turnkey Asset Management Programs (TAMPs)	New Course 4/30/2020
32112B	Wealth Management: Ethics	New Course 3/18/2020
32200B	IT Professional: Your Role in Compliance	New Course 12/11/2020
32202B	IT Professional: Privacy and Data Security Requirements	New Course 12/22/2020
32207B	IT Professional: Managing UDAAP and Fair Lending Risks in Big Data	New Course 12/11/2020
32209B	IT Professional: Guiding Principles for Successful Fintech Initiatives	New Course 11/17/2020
32210B	IT Professional: Getting Ready to Partner for Fintech Success	New Course 12/8/2020
32211B	IT Professional: How To Select the Right Fintech Partner	New Course 12/8/2020
33000B	Reg E Game Show	New Course 9/10/2020
33001B	FCRA and FACT Act Game Show	New Course 9/15/2020
33002B	BSA Game Show	New Course 9/17/2020
33003B	New Hire Game Show	New Course 9/24/2020
33004B	Teller Game Show	New Course 10/22/2020
33005B	Branch Manager Game Show	New Course 9/24/2020
33006B	Personal Banker Game Show	New Course 10/22/2020
33007B	Lender Game Show	New Course 10/22/2020
33008B	Mortgage Loan Officer Game Show	New Course 9/24/2020



Bank Series Courseware		
33009B	Operations Game Show	New Course 10/22/2020



Credit Union Series Courseware

4000C	CIP: Customer Due Diligence and Beneficial Ownership	Job Aid Update 11/5/2020
4031C	LTV Supervisory Limits	New Course 8/20/2020
4036C	Selecting and Managing Appraisers	Tutorial Update 7/28/2020
4052C	Identity Theft Tricks and Tactics	Tutorial Update 3/24/2020
4068C	Reg B: Business Applicants	New Course 7/23/2020
4073C	California Consumer Privacy Act (CCPA)	Tutorial Update 2/20/2020; Tutorial Update 4/14/2020
4074C	Privacy: Opt-Out Requirements	New Course 5/28/2020
4075C	GDPR Compliance Overview	New Course 1/24/2020
4090C	Homeowners Protection Act (PMI Cancellation Act)	New Course 1/24/2020
4091C	The URLA Form	New Course 1/30/2020; Tutorial Update 10/29/2020
4197C	Reg CC Emergency Conditions	New Course 4/30/2020
4198C	The CARES Act	New Course 5/5/2020
4199C	Reassuring Members Their Shares are Safe	New Course 4/23/2020
4200C	Responding to COVID-19: Prevention	New Course 4/14/2020; Tutorial Update 9/1/2020
4201C	Responding to COVID-19: Exposure Assessment and Response	New Course 4/14/2020; Tutorial Update 5/12/2020; Tutorial Update 9/1/2020
4202C	Responding to COVID-19: What to Do If You're Sick	New Course 4/14/2020; Tutorial Update 9/1/2020
4203C	Responding to COVID-19: Flattening the Curve	New Course 4/14/2020; Tutorial Update 9/1/2020
4204C	Spotting COVID-19 Medical Fraud	New Course 7/14/2020
4220C	Fair Lending Compliance	New Course 6/9/2020
4225C	RESPA: Errors, Prohibited Practices, and Penalties	New Course 6/9/2020
4230C	OFAC Violations	New Course 6/2/2020
4235C	Reg DD: Calculating Interest	New Course 6/2/2020
4245C	Complying with the E-SIGN Act	New Course 6/9/2020
4250C	Flood Determinations and Notification	New Course 6/9/2020
4255C	FCRA: Obtaining Consumer Credit Reports	New Course 6/11/2020
4265C	HIPAA-HITECH Requirements	Tutorial Update 10/29/2020
4270C	AML Program Overview	New Course 7/21/2020
4300C	The Garnishment Rule	New Course 9/1/2020
20005C	BSA: Wire Transfers and Recordkeeping	Tutorial Update 8/18/2020
20011CLC	Flood Insurance for Commercial Lenders	Job Aid Update 4/21/2020
20011LSC	Flood Insurance for Loan Servicers	Tutorial Update 4/7/2020
20011MLC	Flood Insurance for Mortgage Lenders	Job Aid Update 4/21/2020
20013C	Reg E: Key Disclosures and Liability	Tutorial Update 11/3/2020
20019C	Reg CC: An Overview	Job Aid Update 5/28/2020
20020C	Reg CC: How to Comply	Hold Amount Update 2/20/2020; Job Aid Update 5/5/2020



Credit Union Series Courseware		
20021C	Reg CC: Exceptions and the Next-Day Rule	Hold Amount Update 2/11/2020; Tutorial Update 2/20/2020; Job Aid Update 3/21/2020; Tutorial Update 4/14/2020
20022C	Reg CC: Customer Disclosures	Hold Amount Update 2/20/2020
20024C	Teller Orientation: Regs and Disclosures	Reg CC Hold Update 5/7/2020; Tutorial Update 8/18/2020
20031C	Understanding OFAC	Test Question Update 3/11/2020; Tutorial Update 8/20/2020
20032C	IRA Fundamentals	Contribution Limit Update 2/11/2020; Contribution Limit Update 11/12/2020
20033BACKNOC	Privacy for Back Office Personnel: Opt-Out Edition	Tutorial Update 8/20/2020
20033BASC	Privacy Compliance Basics	LMS Update 8/6/2020; Test Question Update 11/3/2020
20033FRNTC	Privacy for Frontline Personnel: Opt-Out Edition	Test Question Update 3/11/2020
20039C	Reg Z: Purpose and Application	Tutorial Update 3/21/2020; Threshold Update 12/14/2020
20053C	New Account Orientation: Regulatory Signage	Test Question Update 6/9/2020; Test Question Update 7/21/2020
20054C	New Account Orientation: Regs and Disclosures	Hold Amount Reg Update 3/11/2020; Tutorial Update 8/18/2020
20056C	FCRA: Credit Reporting Regulations	Tutorial Update 3/18/20; Test Question Update 9/24/2020
20065C	Disaster Recovery	Test Question Update 3/11/2020
20066C	Bank Security: General Principles	Test Question Update 5/21/2020
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20079C	Appraisal Requirements: How to Comply	Test Question Update 1/14/2020
20080C	Credit Cards: Regulations and Liabilities	Tutorial Update 5/28/2020
20088C	Reg CC: Check Fraud Prevention	Hold Amount Update 2/11/2020; Tutorial Update 8/18/2020
20089C	Reg CC: New Account Security	Hold Amount Update 2/20/2020
20090C	Reg CC: Check Kiting	Hold Amount Update 2/20/2020
20101	Cash Flow Analysis: Constructing the Cash Flow Statement	Tutorial Update 8/18/2020
20110C	Robbery Training: An Overview	Test Question Update 5/21/2020
20112C	Workplace Violence: Warning Signs and Prevention	Tutorial Update 3/11/2020
20114C	Reg D: Reserve Requirements	Reserve Requirement Update 4/21/2020; Transaction Limit Update 5/5/2020; Test Question Update 7/7/2020
20115C	Sexual Harassment: Definition and Prevention	Test Question Update 1/24/2020



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20132C	Nondeposit Investment Products (NDIPs) for Frontline Employees	Test Question Update 12/17/2020
20221C	Reg M: Rules for Consumer Leasing	Threshold Update 12/14/2020
20312	New Account Fraud Prevention	Test Question Update 8/18/2020
20316C	Sales: Asking For Business	Test Question Update 8/18/2020
20324	Decedent Accounts	Tutorial Update 11/3/2020
20327C	Information Security and Identity Theft	Tutorial Update 1/14/2020
20329C	RML: Complying with the Real Estate Settlement Procedures Act	Tutorial Update 3/21/2020
20340C	SAFE Act: Required Policy and Procedure	LMS Update 8/6/2020
20345C	Board of Directors: Basic Finance and Accounting	Job Aid Update 5/21/2020
20350C	Mortgage Fraud: The Red Flags	Tutorial Update 5/26/2020
20360	Cybercrime Essentials for Financial Institutions	Tutorial Update 4/28/2020
20361	Email Security for Financial Institutions	Test Question Update 11/19/2020
20362	Password Security for Financial Institution	Test Question Update 2/13/2020
20371	Before You Foreclose	LMS Update 3/24/2020
20390C	HMDA: Basic Information	Transaction Threshold Update 5/5/2020; Tutorial Update 8/6/2020
20391C	HMDA: Basic Compliance	Test Question Update 5/21/2020; Tutorial Update 7/14/2020; Test Question Update 8/6/2020; Test Question Update 11/5/2020
20500C	Reg Z: HPMLs and the Escrow Rule	Threshold Update 12/22/2020
20501C	Reg Z: An Overview	Threshold Update 12/14/2020
20600C	The Automated Clearing House	LMS Update 7/14/2020
20601C	The Foreign Corrupt Practices Act	Test Question Update 1/28/2020
30003C	OFAC: Risks and Red Flags	Tutorial Update 10/29/2020; Tutorial Update 12/22/2020
30100C	Preventing Elder Financial Abuse	Tutorial Update 1/14/2020; Test Question Update 7/30/2020; Test Question Update 8/18/2020; Tutorial Update 10/29/2020
30103C	Retail Banking Basics: Products	Tutorial Update 5/28/2020
30107C	Safe Deposit Boxes	New Course 9/3/2020
30110C	Deposit Accounts: Counseling Customers and Opening Accounts	Tutorial Update 8/6/2020
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30121C	Successful Selling: A Process Approach	New Course 4/3/2020
30122C	New Account Fraud Prevention	Tutorial Update 8/18/2020
30123C	Understanding the Fair Debt Collection Practices Act (FDCPA)	New Course 1/16/2020
30124C	How to Prevent Embezzlement	New Course 5/21/2020



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30165C	COVID-19: What You Need to Know	New Course 3/18/2020; Tutorial Update 3/24/2020; Tutorial Update 4/3/2020; Tutorial Update 4/14/2020; Tutorial Update 5/7/2020; Tutorial Update 6/2/2020; Tutorial Update 9/1/2020
30202C	The Volcker Rule Basics	Tutorial Update 2/4/2020
30213C	Regulation W: Essentials	New Course 1/14/2020
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30306C	Cybersecurity: Securing Mobile Devices	Test Question Update 7/16/2020
30307C	Cybersecurity: Social Media Security	Test Question Update 7/16/2020
30308C	Telephone Consumer Protection Act (TCPA)	Tutorial Update 1/16/2020; Tutorial Update 4/3/2020; Tutorial 11/3/2020
30311C	Right to Financial Privacy Act	Versioning Update 3/24/2020; Tutorial Update 9/3/2020
30316C	E-SIGN Act: Risks and Benefits	Tutorial Update 4/3/2020
30318C	Reg E: Key Disclosures and Liability, and EFT and Overdraft Compliance	Functional Update 4/3/2020; Tutorial Update 7/14/2020
30320C	Reg E: The Remittance Rule	Tutorial Update 4/3/2020; Exceptions Update 5/28/2020
30321C	Reg D: Complying with Reserve Requirements	Transaction Limit Update 4/21/2020; Transaction Limit Update 5/5/2020
30322C	Reg D: Understanding Reserve Requirements	Reserve Requirements Update 4/23/2020; Transaction Limit Update 5/5/2020
30325C	Fair Credit Reporting Act (FCRA): Comprehensive	Security Freeze Update 4/9/2020
30327C	Regulation DD: Comprehensive	Tutorial Update 7/16/2020
30331C	Principles of Check 21	New Course 12/8/2020
30332C	The ACH Network	New Course 5/21/2020
30334C	Nondeposit Investment Products (NDIPs)	New Course 1/30/2020; Test Question Update 4/21/2020
30340C	Understanding IRAs	Contribution Limit Update 2/11/2020; SECURE Act Update 2/20/2020; Contribution Limit Update 11/12/2020
30401C	Regulation B: Comprehensive	Tutorial Update 3/11/2020; Job Aid Update 6/2/2020; LMS Update 12/17/2020
30402C	Regulation B: Essentials	Test Question Update 12/17/2020
30407C	HMDA: Enhanced Reporting Requirements	Test Question Update 1/14/2020



Credit Union Series Courseware		
30408C	Servicemember Series: Servicemembers Civil Relief Act (SCRA) Protections	Test Question Update 12/8/2020
30411C	Appraisals and Evaluations: Essentials	Tutorial Update 3/24/2020
30412C	Appraisals and Evaluations: Comprehensive	Tutorial Update 4/3/2020
30417C	Mortgage Basics: Laws and Regulations	New Course 1/14/2020
30418C	Mortgage Basics: Products, Documents, and Costs	New Course 1/30/2020
30419C	Mortgage Basics: Steps in Lending	New Course 7/23/2020
30420C	Reg Z: Fundamentals of Real Estate Loans	Tutorial Update 11/5/2020; Threshold Update 12/15/2020
30440C	HMDA Fundamentals	Tutorial Update 1/30/2020; Tutorial Update 2/6/2020; Tutorial Update 4/28/2020; Transaction Threshold Update 5/5/2020; Tutorial Update 7/14/2020
30501C	BSA and AML: Comprehensive	LMS Update 1/21/2020; Tutorial Update 3/24/2020; Tutorial Update 7/2/2020
30502C	BSA and AML: Essentials	Tutorial Update 7/2/2020
30503C	SAR: Responding to the Suspicious	Tutorial Update 7/30/2020
30505C	BSA Reporting: CTRs and Suspicious Activity	Job Aid Update 7/7/2020
30510C	BSA for Money Services Businesses	Versioning Update 5/12/2020
30600C	Diversity and Inclusion	Tutorial Update 6/18/2020; Tutorial Update 7/7/2020
30601C	Race, LGBTQ, Religion, and Other Protected Characteristics	SCOTUS Update 7/14/2020
30605C	Fair Labor Standards Act (FLSA)	Threshold Update 2/4/2020; Threshold Update 4/30/2020; Tutorial Update 9/22/2020
30606C	The Americans with Disabilities Act (ADA): Comprehensive	Tutorial Update 1/28/2020
30607C	The Americans with Disabilities Act (ADA): Essentials	Test Question Update 12/14/2020
30609C	Preventing Workplace Harassment for Employees	Course Refresh 9/3/2020; Job Aid Update 10/29/2020
30610C	Preventing Workplace Harassment for Supervisors	Course Refresh 9/3/2020; Job Aid Update 10/29/2020
31102C	Frontline: Providing Disclosures	Hold Amount Update 1/21/2020
31103C	Frontline: Opening Business Accounts	Job Aid Update 11/3/2020; Tutorial Update 11/12/2020
31113C	Frontline: Negotiable Instruments	Test Question Update 4/30/2020
31121C	Frontline: Check Fraud Prevention	Tutorial Update 2/4/2020
31130C	Frontline: Marketing and Social Media	Tutorial Update 5/5/2020
31131C	Frontline: Identity Theft and Elder Abuse	Tutorial Update 7/14/2020
31136C	Frontline: BSA and AML	Tutorial Update 3/21/2020
31137C	Frontline: Reg CC and Funds Availability	Hold Amount Update 2/6/2020; Tutorial Update 5/7/2020; Job Aid Update 5/21/2020



Credit Union Series Courseware		
31138C	Frontline: Ethics and the Bank Bribery Act	Test Question Update 2/11/2020
31200C	Sales Leadership: Leading People	Tutorial Update 1/16/2020
31206C	Sales Leadership: Consumer Transactions	Hold Amount Update 2/6/2020
31210C	Sales Leadership: Managing Fraud Related Risk	Tutorial Update 3/24/2020
31301C	Deposit Operations: Deposit Processing	Hold Amount Update 2/6/2020
31302C	Deposit Operations: Fraud Prevention	Job Aid Update 5/5/2020
31305C	Deposit Operations: ACH, Wire, and Remittance Transfers	Tutorial Update 1/24/2020; Test Question Update 5/12/2020; Test Question Update 7/30/2020
31306C	Deposit Operations: Information Security	Test Question Update 5/21/2020; Test Question Update 6/11/2020
31307C	Deposit Operations: Ethics	Tutorial Update 1/21/2020
31411C	Mortgage Processing: Ordering Reports	Job Aid Update 5/15/2020
31460C	Mortgage Closing: Explaining Fees and Disclosures	Tutorial Update 5/21/2020
31462C	Mortgage Closing: The Closing Disclosure	LMS Update 7/14/2020
31470C	TILA-RESPA Integrated Disclosures	Test Question Update 7/14/2020; Test Question Update 7/21/2020
31511C	Consumer Lending: Home Equity Loans	Test Question Update 2/4/2020
31512C	Consumer Lending: Credit Cards	Tutorial Update 5/28/2020
31521C	Consumer Lending: Borrower Protections	Test Question Update 7/14/2020
31700C	Compliance Officer: Regulators and Regulations	Tutorial Update 5/12/2020; Test Question Update 9/22/2020
31701C	Compliance Officer: Roles and Responsibilities	Test Question Update 7/28/2020; Test Question Update 9/22/2020
31706C	Compliance Officer: BSA Examination Management	Tutorial Update 7/9/2020
31805C	Commercial Banking: Considerations at Closing	Job Aid Update 12/15/2020
31807C	Commercial Banking: Consumer Lending Rules and Regulations	Test Question Update 12/8/2020
31909C	Contact Center: Consumer Transactions	Hold Amount Update 2/6/2020
32001C	Mortgage Servicing: Error Resolution and Info Requests	Tutorial Update 4/3/2020
32002C	Mortgage Servicing: Force-Place Insurance and Escrow	Tutorial Update 4/3/2020; Tutorial Update 7/14/2020
32006C	Mortgage Servicing: Periodic Statements	Tutorial Update 4/3/2020
32100C	Wealth Management: Traditional IRA Fundamentals	New Course 2/20/2020; LMS Update 3/18/2020



Credit Union Series Courseware		
32101C	Wealth Management: Roth IRA Fundamentals	New Course 2/20/2020; LMS Update 3/18/2020
32102C	Wealth Management: Pensions and Annuities	New Course 2/20/2020; LMS Update 3/18/2020
32103C	Wealth Management: Wills, Irrevocable and Living Trusts, and Directives	New Course 3/18/2020
32104C	Wealth Management: Estate and Legacy Planning	New Course 3/18/2020
32105C	Wealth Management: BSA and AML Considerations	New Course 4/3/2020; LMS Update 4/9/2020
32106C	Wealth Management: Estate Tax Planning	New Course 4/23/2020
32107C	Wealth Management: Proper Titling of Assets	New Course 4/23/2020
32108C	Wealth Management: Nondeposit Investment Products	New Course 4/3/2020
32109C	Wealth Management: HSA Fundamentals	New Course 4/3/2020; Test Question Update 12/22/2020
32110C	Wealth Management: Education Savings Accounts	New Course 4/23/2020
32111C	Wealth Management: Turnkey Asset Management Programs (TAMPs)	New Course 4/30/2020
32112C	Wealth Management: Ethics	New Course 3/18/2020
32200C	IT Professional: Your Role in Compliance	New Course 12/11/2020
32202C	IT Professional: Privacy and Data Security Requirements	New Course 12/22/2020
32207C	IT Professional: Managing UDAAP and Fair Lending Risks in Big Data	New Course 12/11/2020
32209C	IT Professional: Guiding Principles for Successful Fintech Initiatives	New Course 11/17/2020
32210C	IT Professional: Getting Ready to Partner for Fintech Success	New Course 12/8/2020
32211C	IT Professional: How To Select the Right Fintech Partner	New Course 12/8/2020
33000C	Reg E Game Show	New Course 9/10/2020
33001C	FCRA and FACT Act Game Show	New Course 9/15/2020
33002C	BSA Game Show	New Course 9/17/2020
33003C	New Hire Game Show	New Course 9/24/2020
33004C	Teller Game Show	New Course 10/22/2020
33005C	Branch Manager Game Show	New Course 9/24/2020
33006C	Personal Banker Game Show	New Course 10/22/2020
33007C	Lender Game Show	New Course 10/22/2020
33008C	Mortgage Loan Officer Game Show	New Course 9/24/2020
33009C	Operations Game Show	New Course 10/22/2020



Mortgage Lender Series Courseware

4000M	CIP: Customer Due Diligence and Beneficial Ownership	Job Aid Update 11/5/2020
4031M	LTV Supervisory Limits	New Course 8/20/2020
4036M	Selecting and Managing Appraisers	Tutorial Update 7/28/2020
4052M	Identity Theft Tricks and Tactics	Tutorial Update 3/24/2020
4068M	Reg B: Business Applicants	New Course 7/23/2020
4073M	California Consumer Privacy Act (CCPA)	Tutorial Update 2/20/2020; Tutorial Update 4/14/2020
4074M	Privacy: Opt-Out Requirements	New Course 5/28/2020
4075M	GDPR Compliance Overview	New Course 1/24/2020
4090M	Homeowners Protection Act (PMI Cancellation Act)	New Course 1/24/2020
4091M	The URLA Form	New Course 1/30/2020; Tutorial Update 10/29/2020
4198M	The CARES Act	New Course 5/5/2020
4200N	Responding to COVID-19: Prevention	New Course 4/14/2020; Tutorial Update 9/1/2020
4201M	Responding to COVID-19: Exposure Assessment and Response	New Course 4/14/2020; Tutorial Update 5/12/2020; Tutorial Update 9/1/2020
4202M	Responding to COVID-19: What to Do if You're Sick	New Course 4/14/2020; Tutorial Update 9/1/2020
4203M	Responding to COVID-19: Flattening the Curve	New Course 4/14/2020; Tutorial Update 9/1/2020
4204M	Spotting COVID-19 Medical Fraud	New Course 7/14/2020
4220M	Fair Lending Compliance	New Course 6/9/2020
4225M	RESPA: Errors, Prohibited Practices, and Penalties	New Course 6/9/2020
4230M	OFAC Violations	New Course 6/2/2020
4245M	Complying with the E-SIGN Act	New Course 6/9/2020
4250M	Flood Determinations and Notification	New Course 6/9/2020
4255M	FCRA: Obtaining Consumer Credit Reports	New Course 6/11/2020
4265M	HIPAA-HITECH Requirements	Tutorial Update 10/29/2020
4270M	AML Program Overview	New Course 7/21/2020
20011CLM	Flood Insurance for Commercial Lenders	Job Aid Update 4/21/2020
20011LSM	Flood Insurance for Loan Servicers	Tutorial Update 4/7/2020
20011MLM	Flood Insurance for Mortgage Lenders	Job Aid Update 4/21/2020
20013M	Reg E: Key Disclosures and Liability	Tutorial Update 11/3/2020
20031M	Understanding OFAC	Test Question Update 3/11/2020; Tutorial Update 8/20/2020
20033BASM	Privacy Compliance Basics	LMS Update 8/6/2020; Test Question Update 11/3/2020
20033FRNTM	Privacy for Frontline Personnel: Opt-Out Edition	Test Question Update 3/11/2020
20039M	Reg Z: Purpose and Application	Tutorial Update 3/21/2020; Threshold Update 12/14/2020
20056M	FCRA: Credit Reporting Regulations	Tutorial Update 3/18/20; Test Question Update 9/24/2020



Mortgage Lender Series Courseware

Mortgage Lender Series Courseware		
20072M	Fair Lending: Basic Topics and Terms	Tutorial Update 4/28/2020
20073M	Fair Lending: Implementation, Monitoring, and Review	Job Aid Update 3/24/2020
20079M	Appraisal Requirements: How to Comply	Test Question Update 1/14/2020
20101M	Cash Flow Analysis: Constructing the Cash Flow Statement	Tutorial Update 8/18/2020
20112M	Workplace Violence: Warning Signs and Prevention	Tutorial Update 3/11/2020
20115M	Sexual Harassment: Definition and Prevention	Test Question Update 1/24/2020
20221M	Reg M: Rules for Consumer Leasing	Threshold Update 12/14/2020
20316M	Sales: Asking For Business	Test Question Update 8/18/2020
20327M	Information Security and Identity Theft	Tutorial Update 1/14/2020
20329M	RML: Complying with the Real Estate Settlement Procedures Act	Tutorial Update 3/21/2020
20340M	SAFE Act: Required Policy and Procedure	LMS Update 8/6/2020
20350M	Mortgage Fraud: The Red Flags	Tutorial Update 5/26/2020
20360M	Cybercrime Essentials for Financial Institutions	Tutorial Update 4/28/2020
20361M	Email Security for Financial Institutions	Test Question Update 11/19/2020
20362M	Password Security for Financial Institution	Test Question Update 2/13/2020
20390M	HMDA: Basic Information	Transaction Threshold Update 5/5/2020; Tutorial Update 8/6/2020
20391M	HMDA: Basic Compliance	Test Question Update 8/6/2020; Test Question Update 11/5/2020
20500M	Reg Z: HPMLs and the Escrow Rule	Threshold Update 12/22/2020
20501M	Reg Z: An Overview	Threshold Update 12/14/2020
20601M	The Foreign Corrupt Practices Act	Test Question Update 1/28/2020
30003M	OFAC: Risks and Red Flags	Tutorial Update 10/29/2020; Tutorial Update 12/22/2020
30100M	Preventing Elder Financial Abuse	New Course 5/21/2020; Test Question Update 8/18/2020; Tutorial Update 10/29/2020
30113M	Federal Record Retention Requirements	New Course 1/14/2020
30123M	Understanding the Fair Debt Collection Practices Act (FDCPA)	New Course 1/16/2020
30124M	How to Prevent Embezzlement	New Course 5/21/2020
30165M	COVID-19: What You Need to Know	New Course 3/18/2020; Tutorial Update 3/24/2020; Tutorial Update 4/3/2020; Tutorial Update 4/14/2020; Tutorial Update 5/7/2020; Tutorial Update 6/2/2020; Tutorial Update 9/1/2020
30303M	Managing Consumer Complaints	Tutorial Update 5/21/2020
30305M	Cybersecurity: Phishing and Social Engineering	Tutorial Update 1/30/2020



Mortgage Lender Series Courseware		
30306M	Cybersecurity: Securing Mobile Devices	Test Question Update 7/16/2020
30307M	Cybersecurity: Social Media Security	Test Question Update 7/16/2020
30308M	Telephone Consumer Protection Act (TCPA)	Tutorial Update 1/16/2020; Tutorial Update 4/3/2020; Tutorial 11/3/2020
30311M	Right to Financial Privacy Act	Tutorial Update 9/3/2020
30316M	E-SIGN Act: Risks and Benefits	Tutorial Update 4/3/2020
30318M	Reg E: Key Disclosures and Liability, and EFT and Overdraft Compliance	Functional Update 4/3/2020; Tutorial Update 7/14/2020
30320M	Reg E: The Remittance Rule	Tutorial Update 4/3/2020; Exceptions Update 5/28/2020
30325M	Fair Credit Reporting Act (FCRA): Comprehensive	Security Freeze Update 4/9/2020
30401M	Regulation B: Comprehensive	Tutorial Update 3/11/2020; Job Aid Update 6/2/2020; LMS Update 12/17/2020
30402M	Regulation B: Essentials	Test Question Update 12/17/2020
30407M	HMDA: Enhanced Reporting Requirements	Test Question Update 1/14/2020
30408M	Servicemember Series: Servicemembers Civil Relief Act (SCRA) Protections	Test Question Update 12/8/2020
30411M	Appraisals and Evaluations: Essentials	Tutorial Update 3/24/2020
30412M	Appraisals and Evaluations: Comprehensive	Tutorial Update 4/3/2020
30417M	Mortgage Basics: Laws and Regulations	New Course 1/14/2020
30418M	Mortgage Basics: Products, Documents, and Costs	New Course 1/30/2020
30419M	Mortgage Basics: Steps in Lending	New Course 7/23/2020
30420M	Reg Z: Fundamentals of Real Estate Loans	Tutorial Update 11/5/2020; Threshold Update 12/15/2020
30440M	HMDA Fundamentals	Tutorial Update 1/30/2020; Tutorial Update 2/6/2020; Tutorial Update 4/28/2020; Transaction Threshold Update 5/5/2020; Tutorial Update 7/14/2020
30501M	BSA and AML: Comprehensive	LMS Update 1/21/2020; Tutorial Update 3/24/2020; Tutorial Update 7/2/2020
30503M	SAR: Responding to the Suspicious	Tutorial Update 7/30/2020
30505M	BSA Reporting: CTRs and Suspicious Activity	Job Aid Update 7/7/2020
30600M	Diversity and Inclusion	Tutorial Update 6/18/2020; Tutorial Update 7/7/2020
30601M	Race, LGBTQ, Religion, and Other Protected Characteristics	SCOTUS Update 7/14/2020
30605M	Fair Labor Standards Act (FLSA)	Threshold Update 2/4/2020; Threshold Update 4/30/2020; Tutorial Update 9/22/2020
30606M	The Americans with Disabilities Act (ADA): Comprehensive	Tutorial Update 1/28/2020



Mortgage Lender Series Courseware		
30607M	The Americans with Disabilities Act (ADA): Essentials	Test Question Update 12/14/2020
30609M	Preventing Workplace Harassment for Employees	Course Refresh 9/3/2020; Job Aid Update 10/29/2020
30610M	Preventing Workplace Harassment for Supervisors	Course Refresh 9/3/2020; Job Aid Update 10/29/2020
31411M	Mortgage Processing: Ordering Reports	Job Aid Update 5/15/2020
31460M	Mortgage Closing: Explaining Fees and Disclosures	Tutorial Update 5/21/2020
31462M	Mortgage Closing: The Closing Disclosure	LMS Update 7/14/2020
31470M	TILA-RESPA Integrated Disclosures	Test Question Update 7/14/2020; Test Question Update 7/21/2020
31511M	Consumer Lending: Home Equity Loans	Test Question Update 2/4/2020
31512M	Consumer Lending: Credit Cards	Tutorial Update 5/28/2020
31521M	Consumer Lending: Borrower Protections	Test Question Update 7/14/2020
31700M	Compliance Officer: Regulators and Regulations	Tutorial Update 5/12/2020; Test Question Update 9/22/2020
31701M	Compliance Officer: Roles and Responsibilities	Test Question Update 7/28/2020; Test Question Update 9/22/2020
31706M	Compliance Officer: BSA Examination Management	Tutorial Update 7/9/2020
31909M	Contact Center: Consumer Transactions	Hold Amount Update 2/6/2020
32001M	Mortgage Servicing: Error Resolution and Info Requests	Tutorial Update 4/3/2020
32002M	Mortgage Servicing: Force-Place Insurance and Escrow	Tutorial Update 4/3/2020; Tutorial Update 7/14/2020
32006M	Mortgage Servicing: Periodic Statements	Tutorial Update 4/3/2020
32209M	IT Professional: Guiding Principles for Successful Fintech Initiatives	New Course 11/17/2020
33001M	FCRA and FACT Act Game Show	New Course 9/15/2020



Nonbank Series Courseware

Nonbank Series Courseware		
4000N	CIP: Customer Due Diligence and Beneficial Ownership	Job Aid Update 11/5/2020
4031N	LTV Supervisory Limits	New Course 8/20/2020
4036N	Selecting and Managing Appraisers	Tutorial Update 7/28/2020
4052N	Identity Theft Tricks and Tactics	Tutorial Update 3/24/2020
4068N	Reg B: Business Applicants	New Course 7/23/2020
4073N	California Consumer Privacy Act (CCPA)	Tutorial Update 2/20/2020; Tutorial Update 4/14/2020
4074N	Privacy: Opt-Out Requirements	New Course 5/28/2020
4075N	GDPR Compliance Overview	New Course 1/24/2020
4090N	Homeowners Protection Act (PMI Cancellation Act)	New Course 1/24/2020
4091N	The URLA Form	New Course 1/30/2020; Tutorial Update 10/29/2020
4198N	The CARES Act	New Course 5/5/2020
4200N	Responding to COVID-19: Prevention	New Course 4/14/2020; Tutorial Update 9/1/2020
4201N	Responding to COVID-19: Exposure Assessment and Response	New Course 4/14/2020; Tutorial Update 5/12/2020; Tutorial Update 9/1/2020
4202N	Responding to COVID-19: What to Do if You're Sick	New Course 4/14/2020; Tutorial Update 9/1/2020
4203N	Responding to COVID-19: Flattening the Curve	New Course 4/14/2020; Tutorial Update 9/1/2020
4204N	Spotting COVID-19 Medical Fraud	New Course 7/14/2020
4220N	Fair Lending Compliance	New Course 6/9/2020
4225N	RESPA: Errors, Prohibited Practices, and Penalties	New Course 6/9/2020
4230N	OFAC Violations	New Course 6/2/2020
4245N	Complying with the E-SIGN Act	New Course 6/9/2020
4250N	Flood Determinations and Notification	New Course 6/9/2020
4255N	FCRA: Obtaining Consumer Credit Reports	New Course 6/11/2020
4265N	HIPAA-HITECH Requirements	Tutorial Update 10/29/2020
4270N	AML Program Overview	New Course 7/21/2020
20011CLN	Flood Insurance for Commercial Lenders	Job Aid Update 4/21/2020
20011LSN	Flood Insurance for Loan Servicers	Tutorial Update 4/7/2020
20011MLN	Flood Insurance for Mortgage Lenders	Job Aid Update 4/21/2020
20013N	Reg E: Key Disclosures and Liability	Tutorial Update 11/3/2020
20031N	Understanding OFAC	Test Question Update 3/11/2020; Tutorial Update 8/20/2020
20033BASN	Privacy Compliance Basics	LMS Update 8/6/2020; Test Question Update 11/3/2020
20033FRNTN	Privacy for Frontline Personnel: Opt-Out Edition	Test Question Update 3/11/2020
20039N	Reg Z: Purpose and Application	Tutorial Update 3/21/2020; Threshold Update 12/14/2020
20056N	FCRA: Credit Reporting Regulations	Tutorial Update 3/18/20; Test Question Update 9/24/2020



Nonbank Series Courseware		
20072N	Fair Lending: Basic Topics and Terms	Tutorial Update 4/28/2020
20073N	Fair Lending: Implementation, Monitoring, and Review	Job Aid Update 3/24/2020
20079N	Appraisal Requirements: How to Comply	Test Question Update 1/14/2020
20101N	Cash Flow Analysis: Constructing the Cash Flow Statement	Tutorial Update 8/18/2020
20112N	Workplace Violence: Warning Signs and Prevention	Tutorial Update 3/11/2020
20115N	Sexual Harassment: Definition and Prevention	Test Question Update 1/24/2020
20221N	Reg M: Rules for Consumer Leasing	Threshold Update 12/14/2020
20316N	Sales: Asking For Business	Test Question Update 8/18/2020
20327N	Information Security and Identity Theft	Tutorial Update 1/14/2020
20329N	RML: Complying with the Real Estate Settlement Procedures Act	Tutorial Update 3/21/2020
20340N	SAFE Act: Required Policy and Procedure	LMS Update 8/6/2020
20350N	Mortgage Fraud: The Red Flags	Tutorial Update 5/26/2020
20360N	Cybercrime Essentials for Financial Institutions	Tutorial Update 4/28/2020
20361N	Email Security for Financial Institutions	Test Question Update 11/19/2020
20362N	Password Security for Financial Institution	Test Question Update 2/13/2020
20390N	HMDA: Basic Information	Transaction Threshold Update 5/5/2020; Tutorial Update 8/6/2020
20391N	HMDA: Basic Compliance	Test Question Update 8/6/2020; Test Question Update 11/5/2020
20500N	Reg Z: HPMLs and the Escrow Rule	Threshold Update 12/22/2020
20501N	Reg Z: An Overview	Threshold Update 12/14/2020
20600N	The Automated Clearing House	LMS Update 7/14/2020
20601N	The Foreign Corrupt Practices Act	Test Question Update 1/28/2020
30003N	OFAC: Risks and Red Flags	Tutorial Update 10/29/2020; Tutorial Update 12/22/2020
30100N	Preventing Elder Financial Abuse	New Course 6/11/2020; Test Question Update 8/18/2020; Tutorial Update 10/29/2020
30113N	Federal Record Retention Requirements	New Course 1/14/2020
30123N	Understanding the Fair Debt Collection Practices Act (FDCPA)	New Course 1/16/2020
30124N	How to Prevent Embezzlement	New Course 5/21/2020
30165N	COVID-19: What You Need to Know	New Course 3/18/2020; Tutorial Update 3/24/2020; Tutorial Update 4/3/2020; Tutorial Update 4/14/2020; Tutorial Update 5/7/2020; Tutorial Update 6/2/2020; Tutorial Update 9/1/2020



Nonbank Series Courseware		
30303N	Managing Consumer Complaints	Tutorial Update 5/21/2020
30305N	Cybersecurity: Phishing and Social Engineering	Tutorial Update 1/30/2020
30306N	Cybersecurity: Securing Mobile Devices	Test Question Update 7/16/2020
30307N	Cybersecurity: Social Media Security	Test Question Update 7/16/2020
30308N	Telephone Consumer Protection Act (TCPA)	Tutorial Update 1/16/2020; Tutorial Update 4/3/2020; Tutorial 11/3/2020
30311N	Right to Financial Privacy Act	Tutorial Update 9/3/2020
30316N	E-SIGN Act: Risks and Benefits	Tutorial Update 4/3/2020
30318N	Reg E: Key Disclosures and Liability, and EFT and Overdraft Compliance	Functional Update 4/3/2020; Tutorial Update 7/14/2020
30320N	Reg E: The Remittance Rule	Tutorial Update 4/3/2020; Exceptions Update 5/28/2020
30325N	Fair Credit Reporting Act (FCRA): Comprehensive	Security Freeze Update 4/9/2020
30332N	The ACH Network	New Course 5/21/2020
30401N	Regulation B: Comprehensive	Tutorial Update 3/11/2020; Job Aid Update 6/2/2020; LMS Update 12/17/2020
30402N	Regulation B: Essentials	Test Question Update 12/17/2020
30407N	HMDA: Enhanced Reporting Requirements	Test Question Update 1/14/2020
30408N	Servicemember Series: Servicemembers Civil Relief Act (SCRA) Protections	Test Question Update 12/8/2020
30411N	Appraisals and Evaluations: Essentials	Tutorial Update 3/24/2020
30412N	Appraisals and Evaluations: Comprehensive	Tutorial Update 4/3/2020
30417N	Mortgage Basics: Laws and Regulations	New Course 1/14/2020
30418N	Mortgage Basics: Products, Documents, and Costs	New Course 1/30/2020
30419N	Mortgage Basics: Steps in Lending	New Course 7/23/2020
30420N	Reg Z: Fundamentals of Real Estate Loans	Tutorial Update 11/5/2020; Threshold Update 12/15/2020
30440N	HMDA Fundamentals	Tutorial Update 1/30/2020; Tutorial Update 2/6/2020; Tutorial Update 4/28/2020; Transaction Threshold Update 5/5/2020; Tutorial Update 7/14/2020
30501N	BSA and AML: Comprehensive	LMS Update 1/21/2020; Tutorial Update 3/24/2020; Tutorial Update 7/2/2020
30503N	SAR: Responding to the Suspicious	Tutorial Update 7/30/2020
30505N	BSA Reporting: CTRs and Suspicious Activity	Job Aid Update 7/7/2020
30600N	Diversity and Inclusion	Tutorial Update 6/18/2020; Tutorial Update 7/7/2020
30601N	Race, LGBTQ, Religion, and Other Protected Characteristics	SCOTUS Update 7/14/2020
30605N	Fair Labor Standards Act (FLSA)	Threshold Update 2/4/2020; Threshold Update 4/30/2020; Tutorial Update 9/22/2020



Nonbank Series Courseware		
30606N	The Americans with Disabilities Act (ADA): Comprehensive	Tutorial Update 1/28/2020
30607N	The Americans with Disabilities Act (ADA): Essentials	Test Question Update 12/14/2020
30609N	Preventing Workplace Harassment for Employees	Course Refresh 9/3/2020; Job Aid Update 10/29/2020
30610N	Preventing Workplace Harassment for Supervisors	Course Refresh 9/3/2020; Job Aid Update 10/29/2020
31121N	Frontline: Check Fraud Prevention	Tutorial Update 2/4/2020
31130N	Frontline: Marketing and Social Media	Tutorial Update 5/5/2020
31131N	Frontline: Identity Theft and Elder Abuse	Tutorial Update 7/14/2020
31136N	Frontline: BSA and AML	Tutorial Update 3/21/2020
31137N	Frontline: Reg CC and Funds Availability	Hold Amount Update 2/6/2020; Job Aid Update 5/21/2020
31411N	Mortgage Processing: Ordering Reports	Job Aid Update 5/15/2020
31512N	Consumer Lending: Credit Cards	Tutorial Update 5/28/2020
31521N	Consumer Lending: Borrower Protections	Test Question Update 7/14/2020
31460N	Mortgage Closing: Explaining Fees and Disclosures	Tutorial Update 5/21/2020
31462N	Mortgage Closing: The Closing Disclosure	LMS Update 7/14/2020
31470N	TILA-RESPA Integrated Disclosures	Test Question Update 7/14/2020; Test Question Update 7/21/2020
31511N	Consumer Lending: Home Equity Loans	Test Question Update 2/4/2020
31700N	Compliance Officer: Regulators and Regulations	Tutorial Update 5/12/2020; Test Question Update 9/22/2020
31701N	Compliance Officer: Roles and Responsibilities	Test Question Update 7/28/2020; Test Question Update 9/22/2020
31706N	Compliance Officer: BSA Examination Management	Tutorial Update 7/9/2020
31909N	Contact Center: Consumer Transactions	Hold Amount Update 2/6/2020
32001N	Mortgage Servicing: Error Resolution and Info Requests	Tutorial Update 4/3/2020
32002N	Mortgage Servicing: Force-Place Insurance and Escrow	Tutorial Update 4/3/2020; Tutorial Update 7/14/2020
32006N	Mortgage Servicing: Periodic Statements	Tutorial Update 4/3/2020
32209N	IT Professional: Guiding Principles for Successful Fintech Initiatives	New Course 11/17/2020
33001N	FCRA and FACT Act Game Show	New Course 9/15/2020



Professional Skills Courseware		
50001	Communicating Effectively at Work	New Course 4/28/2020
50012	Communicating Reactively	Course Refresh 5/5/2020
50014	Communication Principles	New Course 3/21/2020; Learning Manager Update 5/7/2020
50016	Optimizing Email	New Course 4/28/2020
50018	Communicating Clearly: Processes, Skills, and Scenarios	New Course 4/28/2020
50124	Difficult Customers	New Course 4/30/2020
50216	Working Ethically	New Course 9/10/2020
50281	Preventing Workplace Harassment for Supervisors (Illinois)	New Course 8/25/2020
50282	Preventing Workplace Harassment for Employees (New York)	New Course 8/25/2020
50283	Preventing Workplace Harassment for Supervisors (New York)	New Course 8/25/2020



Leadership Innovation Library Courseware		
80012	Managing in Times of Extreme Change	New Course 5/15/2020; Tutorial Update 5/26/2020
80013	Coaching Employees	New Course 7/30/2020
80124	Choosing a Technology Partner	New Course 7/14/2020
80131	Building Internal Innovation Capabilities	Test Question Update 11/5/2020
80132	Innovative Leadership	New Course 7/7/2020
80201	Migrating to the Universal Banker Model	Test Question Update 5/5/2020
80311	The Role of the Loan Review	New Course 5/26/2020
80312	Quality Underwriting	New Course 5/15/2020; Tutorial Update 5/26/2020
80313	Portfolio Management	New Course 6/9/2020
80332	Small Business Lending	New Course 7/30/2020