



2021 Courseware Updates and New Releases

Bank Series Courseware		
4000B	CIP: CDD and Beneficial Ownership	Test Question Update 10/8/2021; Template Refresh 11/2/2021
4005B	Money Laundering, Fraud, and Suspicious Activity	Typo Fix 9/13/2021
4010B	Preparing for an Active Shooter in the Workplace	Template Refresh 10/22/2021
4011B	What To Do During and After a Robbery	Typo Fix 2/1/2021
4026B	Defining Ability-to-Repay and Qualified Mortgages	QM Rule Update 2/3/2021; Tutorial Update 11/16/2021
4042B	Reg D: Covered Accounts	Tutorial Update 1/12/2021
4046B	Financial Abuse of Elders: Common Schemes	Typo Fix 9/13/2021
4061B	Recognizing UDAAP Risks	Template Refresh 11/5/2021
4062B	Ethics Concerns in Cross-Selling	New Course 6/23/2021
4069B	Understanding HOEPA Loans	New Course 11/12/2021
4073B	California Consumer Privacy Act (CCPA)	Typo Fix 2/1/2021; Tutorial Update 9/17/2021; Template Refresh 12/17/2021
4090B	Homeowners Protection Act (PMI Cancellation Act)	Typo Fix 9/13/2021
4200B	Responding to COVID-19: Prevention	Tutorial Update 1/15/2021; Tutorial Update 2/5/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4201B	Responding to COVID-19: Exposure Assessment and Response	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4202B	Responding to COVID-19: What To Do If You're Sick	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4203B	Responding to COVID-19: Flattening the Curve	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021
4258B	FDCPA: Overshadowing and the Validation Notice	New Course 6/3/2021
4265B	HIPAA-HITECH Requirements	Typo Fix 8/17/2021
4270B	AML Program Overview	LMS Update 10/18/2021
4302B	Red Flags for Trade-Based Money Laundering	New Course 7/6/2021
4309B	BSA Considerations for Banking Marijuana-Related Businesses	New Course 7/13/2021
4800B	Reg E and E-SIGN Requirements for Recurring Payments for Collections	New Course 9/17/2021
4801B	CARES Act Considerations for Collections	New Course 10/15/2021
4802B	The California Rosenthal Act and Debt Collection Licensing Act	New Course 10/15/2021
20011	RMR: Complying with the Flood Disaster Protection Act	Job Aid Update 9/28/2021
20013	Reg E: Key Disclosures and Liability	Test Question Update 11/2/2021
20029	Reg B: Notification Requirements	Test Question Update 1/28/2021
20031	Understanding OFAC	Tutorial Update 1/26/2021; Tutorial Update 2/22/2021; Test Question Update 6/3/2021
20032	IRA Fundamentals	Tutorial Update 7/8/2021



Bank Series Courseware		
20039	Reg Z: Purpose and Application	Tutorial Update 2/15/2021
20041	Reg Z: Open-End Credit Disclosures	Tutorial Update 11/2/2021
20056	FCRA: Credit Reporting Regulations	Typo Fix 3/17/2021
20060	Regulation O: How to Comply	Test Question Update 6/1/2021
20072	Fair Lending: Basic Topics and Terms	Bostock v Clayton County Update 4/6/2021
20083	SAR: Be On Guard	Tutorial Update 1/12/2021
20084	Servicemember Issues	Space Force Update 4/6/2021
20087	USA PATRIOT Act	Tutorial Update 10/4/2021
20095	Lending: Analyzing Personal Financial Statements	Test Question Update 1/15/2021
20100	Cash Flow Analysis: Introduction and Accounting Review	Tutorial Update 1/6/2021
20116	The FACT Act: Rules and Implications	Typo Fix 2/2/2021; Test Question Update 9/28/2021
20123	Advertising: Home Equity Loans and Lines of Credit	Threshold Update 12/23/2021
20221	Reg M: Rules for Consumer Leasing	Flash Removal Update 2/27/2021
20301	Understanding Privacy: The Essentials	Tutorial Update 1/12/2021
20314	Introduction to Checks	Reg CC Update 6/29/2021
20325	Consumer Loan Collections	Tutorial Update 3/16/2021; LMS Update 3/16/2021
20327	Information Security: Preventing Identity Theft	Tutorial Update 8/31/2021
20339	Marketing: Understanding the Regulations	Test Question Update 10/4/2021; LMS Update 10/8/2021
20350	Detecting Mortgage Fraud: The Red Flags	Test Question Update 6/1/2021
20360	Cybercrime Essentials for Financial Institutions	Test Question Update 1/15/2021; Tutorial Update 9/24/2021
20361	Email Security for Financial Institutions	Tutorial Update 7/8/2021
20373	Assessing your Mortgage Foreclosure Process	Test Question Update 9/13/2021
20390	HMDA: Basic Information	Tutorial Update 4/6/2021
20506	Reg Z: Ability-to-Repay and Qualified Mortgages	QM Rule Update 2/22/2021; Typo Fix 4/6/2021; Tutorial Update 6/2/2021; Job Aid Fix 7/30/2021; Tutorial Update 11/16/2021
20600	The Automated Clearing House Network	Tutorial Update 7/13/2021
30003B	OFAC: Addressing Risks and Red Flags	Test Question Update 6/1/2021; Template Refresh 12/14/2021
30100B	Preventing Elder Financial Abuse	Fast Track Update 3/17/2021; Tutorial Update 6/2/2021; Template Refresh 12/14/2021
30110B	Deposit Accounts: Counseling Customers and Opening Deposit Accounts	LMS Update 1/26/2021
30112B	Health Savings Accounts (HSA): Benefits and Requirements	Contribution Limit Update 2/12/2021; Deductible Update 4/6/2021
30116B	An Overview of Chapters 7 and 13 Consumer Bankruptcy	New Course 2/2/2021; Typo Fix 3/16/2021



Bank Series Courseware		
30123B	Understanding the Fair Debt Collection Practices Act (FDCPA)	Test Question Update 8/5/2021; Reg F Update 9/28/2021
30124B	How to Prevent Embezzlement	Tutorial Update 1/6/2021
30165B	COVID-19: What You Need To Know	Tutorial Update 1/6/2021; Vaccine Update 6/29/2021; Tutorial Update 7/2/2021; Tutorial Update 9/13/2021; Tutorial Update 10/11/2021
30200B	Enterprise Risk Management: The Basics	Test Question Update 2/3/2021; Course Refresh 10/18/2021
30201B	Robbery Prevention and Response	Tutorial Update 1/12/2021; Template Refresh 10/15/2021; Test Question Update 11/16/2021
30202B	Volcker Rule Basics	Tutorial Update 3/16/2021; Tutorial Update 6/3/2021; Test Question Update 7/30/2021
30203B	Bank Holding Company Act: Anti-Tying	Test Question Update 10/4/2021
30206B	Complying with Regulation U	New Course 6/29/2021
30215B	Foreign Corrupt Practices Act (FCPA) Compliance	New Course 7/13/2021
30302B	Regulation CC: Comprehensive	Template Refresh 12/14/2021
30303B	Managing Consumer Complaints	Typo Fix 8/27/2021
30304B	Cybersecurity: Computer Security Basics	Typo Fix 3/22/2021
30305B	Cybersecurity: Phishing and Social Engineering	Tutorial Update 8/27/2021; Test Question Update 11/23/2021
30306B	Cybersecurity: Securing Mobile Devices	Typo Fix 2/3/2021; Test Question Update 9/24/2021
30308B	Telephone Consumer Protection Act (TCPA)	Tutorial Update 1/12/2021
30310B	Understanding Privacy: The Gramm-Leach-Bliley Act (GLBA)	Tutorial Update 1/28/2021; Template Refresh 10/15/2021
30311B	Right to Financial Privacy Act (RFPA)	Typo Fix 2/2/2021; Tutorial Update 9/24/2021; Template Refresh 11/16/2021; Tutorial Update 11/16/2021
30313B	Identity Theft Prevention: Safeguarding Information	Tutorial Update 1/12/2021; Typo Fix 10/4/2021; Template Refresh 10/8/2021; Typo Fix 11/26/2021
30316B	E-SIGN Act: Benefits and Risks	Typo Fix 2/2/2021
30317B	The Prepaid Card Rule: Consumer Protections and Disclosures	New Course 9/13/2021
30318B	Reg E: Key Disclosures and Liability, and EFT and Overdraft Compliance	Tutorial Update 2/1/2021
30319B	Reg E: Handling Errors and Complaints	Template Refresh 10/8/2021
30321B	Reg D: Complying with Reserve Requirements	Test Question Update 2/2/2021
30323B	CIP Procedures and Protections	Template Refresh 11/2/2021
30324B	Fair Credit Reporting Act (FCRA): Essentials	Tutorial Update 6/2/2021; LMS Update 10/18/2021
30326B	Reg DD: Essentials	Tutorial Update 6/28/2021
30328B	Federally Insured Accounts	Test Question Update 10/11/2021
30330B	Regulation O: Essentials	Tutorial Update 1/28/2021
30332B	The ACH Network	Test Question Update 6/24/2021



Bank Series Courseware		
30334B	Nondeposit Investment Products (NDIPs)	Test Question Update 8/31/2021; Tutorial Update 9/17/2021; Tutorial Update 9/24/2021; Test Question Update 11/23/2021
30340B	Understanding IRAs	Job Aid Update 3/9/2021; Job Aid Update 6/2/2021; Tutorial Update 11/2/2021
30380B	Unfair, Deceptive, and Abusive Acts or Practices (UDAAP): Mitigating Risk	Test Question Update 7/13/2021; Template Refresh 10/15/2021
30401B	Regulation B: Comprehensive	Tutorial Update 2/1/2021; Bostock v Clayton County Update 3/22/2021
30402B	Regulation B: Essentials	Tutorial Update 1/15/2021; Bostock v Clayton County Update 3/26/2021; Typo Fix 10/18/2021; Template Refresh 11/2/2021
30403B	Fair Lending: Essentials	Bostock v Clayton County Update 3/26/2021; Tutorial Update 7/30/2021; Template Refresh 12/23/2021
30404B	Fair Lending: Comprehensive	Bostock v Clayton County Update 3/26/2021; Typo Fix 6/1/2021
30405B	Community Reinvention Act (CRA): Essentials	Size Category Threshold Update 1/14/2021; Typo Fix 7/8/2021; LMS Update 10/11/2021; Template Refresh 10/22/2021
30407B	HMDA: Enhanced Reporting Requirements	Tutorial Update 3/16/2021
30408B	Servicemember Series: Servicemembers Civil Relief Act (SCRA) Protections	Test Question Update 1/28/2021; Space Force Update 3/26/2021; Template Refresh 10/8/2021
30409B	Servicemember Series: A Military Lending Act (MLA) Guide	Tutorial Update 3/22/2021; Tutorial Update 6/2/2021; Test Question Update 10/15/2021
30410B	Flood Disaster Protection Act (FDPA) Compliance	Tutorial Update 2/12/2021; Tutorial Update 7/8/2021; Template Refresh 11/5/21
30411B	Appraisals and Evaluations: Essentials	Test Question Update 10/11/2021
30418B	Mortgage Basics: Products, Documents, and Costs	Test Question Update 6/24/2021
30419B	Mortgage Basics: Steps in Lending	Test Question Update 2/23/2021
30420B	Reg Z: Fundamentals for Real Estate	Tutorial Update 3/16/2021; Threshold Update 12/23/2021
30440B	HMDA Fundamentals	Tutorial Update 3/16/2021; Typo Fix 7/6/2021; Test Question Fix 8/17/2021; Template Refresh 11/2/2021
30441B	HMDA Loan/Application Register Scenarios	New Course 6/2/2021; Test Question Update 9/13/2021
30450B	Real Estate Settlement Procedures Act (RESPA): Essentials	Test Question Update 1/15/2021; Typo Fix 3/17/2021; Typo Fix 7/30/2021; Template Refresh 11/5/2021
30501B	BSA and AML: Comprehensive	Typo Fix 2/12/2021; Tutorial Update 7/13/2021
30502B	BSA and AML: Essentials	Tutorial Update 6/1/2021; Typo Fix 10/8/2021; Template Refresh 12/14/2021
30503B	SAR: Responding to the Suspicious	Tutorial Update 6/1/2021; Tutorial Update 7/30/2021; Template Refresh 10/15/2021; Functional Update 11/16/2021
30504B	USA PATRIOT Act: Managing Compliance	Tutorial Update 3/26/2021; Tutorial Update 7/2/2021; Tutorial Update 12/7/2021
30505B	BSA Reporting: CTRs and Suspicious Activity	Test Question Update 3/16/2021



Bank Series Courseware		
30600B	Diversity and Inclusion	Tutorial Update 3/17/2021; Typo Fix 7/30/2021; Template Refresh 10/8/2021; Tutorial Update 12/7/2021
30601B	Race, LGBTQ, Religion, and Other Protected Characteristics	Tutorial Update 8/31/2021; Test Question Update 10/8/2021
30602B	Harassment for Supervisors	Tutorial Update 7/6/2021
30606B	The Americans with Disabilities Act(ADA): Comprehensive	Test Question Update 1/28/2021; Job Aid Update 6/1/2021
30607B	The Americans with Disabilities Act (ADA): Essentials	Typo Fix 8/31/2021; Tutorial Update 11/23/2021
30608B	Eliminating Retaliation in the Workplace	Test Question Update 1/12/2021
30609B	Preventing Workplace Harassment for Employees	Tutorial Update 2/1/2021; Tutorial Update 6/28/2021; Tutorial Update 8/13/2021; Template Refresh 10/22/2021; Tutorial Update 11/2/2021
30610B	Preventing Workplace Harassment for Supervisors	Tutorial Update 6/28/2021; Tutorial Update 8/13/2021
30612B	Workplace Violence	Tutorial Update 1/14/2021
30615B	Managing Social Media in the Workplace	Tutorial Update 9/17/2021
30703B	The GLBA and Consumer Privacy for Money Services Businesses	New Course 8/3/2021
30705B	Fair Treatment Considerations for Money Services Businesses	New Course 8/4/2021
30800B	UDAAP: Mitigating Risk for Collections	New Course 7/2/2021
30801B	FDCPA Essentials for Collections	New Course 8/19/2021
30802B	The Regulation F Debt Collection Rule for Collections	New Course 8/27/2021
30803B	The GLBA's Privacy Rule for Collections	New Course 8/13/2021
30804B	Servicemembers Civil Relief Act (SCRA) Compliance for Collections	New Course 9/9/2021
30806B	Telephone Consumer Protection Act (TCPA) Compliance for Collections	New Course 9/24/2021
30807B	FCRA and FACT Act Considerations for Collections	New Course 9/24/2021
30808B	Fair Lending Considerations for Collections	New Course 8/13/2021
31101B	Frontline: Matching Products and Explaining Terms	Reg D Update 1/15/2021; Tutorial Update 7/2/2021
31102B	Frontline: Providing Disclosures for Reg E, Reg DD, Reg CC, and Privacy	Title Update 1/14/2021
31103B	Frontline: Opening Business Accounts	Tutorial Update 9/13/2021
31104B	Frontline: CIP and FCRA for Opening Deposit Accounts	Title Update 1/14/2021
31113B	Frontline: Negotiable Instruments	Tutorial Update 6/1/2021; Test Question Update 10/15/2021
31123B	Frontline: Reg E, Overdrafts, and Error Resolution	Title Update 1/14/2021; Typo Fix 10/18/2021
31124B	Frontline: ACH, Wire, and Remittance Transfers	Tutorial Update 1/26/2021



Bank Series Courseware		
31130B	Frontline: Marketing Regulations including TCPA, CAN-SPAM and UDAAP	Title Update 1/14/2021
31131B	Frontline: Identity Theft and Elder Abuse	Typo Fix 3/26/2021; Tutorial Update 11/5/2021
31132B	Frontline: Fair Lending Considerations	Bostock v Clayton County Update 3/22/2021
31133B	Frontline: Robbery and Security	Tutorial Update 1/14/2021
31137B	Frontline: Regulation CC and Funds Availability	Tutorial Update 10/15/2021
31203B	Sales Leadership: Deposit Products	Test Question Update 2/12/2021
31207B	Sales Leadership: BSA and AML	Test Question Update 7/13/2021
31300B	Deposit Operations: GLBA Disclosures and Information Sharing Requirements	Title Update 6/28/2021
31301B	Deposit Operations: Reg E Overdrafts, Reg CC Holds, Reg DD, and Other Rules	Title Update 6/28/2021
31302B	Deposit Operations: Check Fraud Prevention and Identity Theft Red Flags	Title Update 6/2/2021
31303B	Deposit Operations: Reg DD Requirements for Statements, Terms, and Interest	Title Update 6/29/2021; LMS Update 10/18/2021
31304B	Deposit Operations: Reg E Considerations	Title Update 6/28/2021
31305B	Deposit Operations: ACH, Wire, and Remittance Transfers	Tutorial Update 11/2/2021
31308B	Deposit Operations: BSA and AML Considerations	Typo Fix 2/2/2021
31400B	Mortgage: TCPA, CAN-SPAM, and Other Marketing Rules	Title Update 6/23/2021
31401B	Mortgage: Matching Products and Avoiding Steering	Title Update 7/2/2021
31402B	Mortgage: The FCRA, FACT Act, and Pulling Credit Reports	Title Update 7/2/2021
31403B	Mortgage: Reg B, Reg Z, RESPA, and Completing the Application	Title Update 6/24/2021
31410B	Mortgage: Providing Disclosures for Reg Z, RESPA, Reg B, and More	Title Update 6/24/2021
31411B	Mortgage: Ordering Reports for FCRA, FDPA, and More	Title Update 7/6/2021
31412B	Mortgage: Verifying Applicant Information Under BSA, RESPA, and More	Title Update 6/3/2021
31431B	Mortgage: Flood Insurance, FIRREA and Other Regs in Underwriting	Title Update 6/23/2021; Job Aid Update 7/8/2021
31432B	Mortgage: Reg Z, ATR, and Calculating DTI in Underwriting	QM Rule Update 2/12/2021; Title Update 6/24/2021; Tutorial Update 7/22/2021; Tutorial Update 10/8/2021
31433B	Mortgage: Applying Reg B and UDAAP in Underwriting	Title Update 6/24/2021
31434B	Mortgage: BSA and Red Flags for Fraud in the Underwriting Process	Title Update 6/23/2021



Bank Series Courseware		
31460B	Mortgage: Explaining Reg Z, RESPA, the FDPA, and More at Closing	Title Update 6/23/2021
31461B	Mortgage: BSA and AML Considerations Before You Close	Title Update 6/23/2021
31470B	TILA-RESPA Integrated Disclosures	Tutorial Update 2/9/2021
31481B	Mortgage: BSA, GLBA, and Preventing Fraud	Job Aid Update 1/28/2021; Title Update 6/23/2021
31501B	Consumer Lending: Exploring Needs and Options	LMS Update 1/26/2021
31502B	Consumer Lending: Understanding the Application Process	Optimization Update 8/18/2021
31511B	Consumer Lending: Home Equity Loans	Tutorial Update 8/5/2021
31512B	Consumer Lending: Credit Cards	Tutorial Update 3/26/2021
31521B	Consumer Lending: Borrower Protections	Tutorial Update 2/18/2021
31531B	Consumer Lending: Considerations in Underwriting	Test Question Update 11/23/2021
31601B	Executive Leadership: Importance of Compliance	Tutorial Update 8/5/2021
31609B	Executive Leadership: Fair Lending and UDAAP	Tutorial Update 2/27/2021; Bostock v Clayton County Update 3/26/2021
31611B	Executive Leadership: Strategic Planning	Typo Fix 2/9/2021
31612B	Executive Leadership: Rules and Regulations for Insiders	Versioning Update 6/1/2021
31702B	Compliance Officer: Complaint Management	Typo Fix 6/3/2021
31708B	Compliance Officer: CRA Examination Management	Test Question Update 1/28/2021
31800B	Commercial Lending: UDAAP, Reg B, and Other Fair Lending Issues	Title Update 3/17/2021; Bostock v Clayton County Update 3/26/2021; Typo Fix 7/6/2021; Tutorial Update 9/28/2021; Tutorial Update 10/18/2021
31801B	Commercial Lending: Reg Z, Reg B, and Completing the Application	Title Update 3/17/2021; Test Question Update 10/8/2021
31802B	Commercial Lending: Determining Capacity and Cash Flow in Underwriting	Title Update 3/11/2021
31803B	Commercial Lending: Evaluating Collateral and Credit in Underwriting	Title Update 3/17/2021
31804B	Commercial Lending: Ethics and the Bank Bribery Act	Title Update 3/11/2021
31805B	Commercial Lending: Reg B and Reg Z Considerations at Closing	Title Update 3/22/2021; Tutorial Update 6/3/2021
31806B	Commercial Lending: UDAAP and Addressing Borrower Complaints	Title Update 6/23/2021; Test Question Update 11/5/2021
31807B	Commercial Lending: CRA, Reg O, and Other Portfolio Concerns	Test Question Update 3/16/2021; Title Update 3/16/2021
31808B	Commercial Lending: BSA, OFAC, and Other Security Concerns	Title Update 3/22/2021



Bank Series Courseware		
31809B	Commercial Lending: Reg Z, Reg B, and Other Rules for Credit Cards	Tutorial Update 2/22/2021; Title Update 3/22/2021
31908B	Contact Center: Matching Products to Consumer Needs	Test Question Update 2/12/2021
31909B	Contact Center: Consumer Transactions	Typo Fix 2/2/2021; Reg D Update 7/2/2021
32000B	Mortgage Servicing: Overview of Servicing Rules	Test Question Update 6/24/2021; Test Question Update 11/23/2021
32006B	Mortgage Servicing: Periodic Statements	Test Question Update 2/5/2021; LMS Update 10/18/2021; Test Question Update 10/22/2021
32008B	Mortgage Servicing: Privacy and Information Security	Typo Fix 2/18/2021; Test Question Update 12/10/2021
32009B	Mortgage Servicing: Customer Service and Support	Typo Fix 3/22/2021
32100B	Wealth Management: Traditional IRA Fundamentals	Tutorial Update 6/1/2021
32108B	Wealth Management: Nondeposit Investment Products	Test Question Update 1/26/2021
32109B	Wealth Management: HSA Fundamentals	Contribution Limit Update 2/12/2021
32201B	IT Professional: BSA and OFAC Requirements for Customer Identification	New Course 1/6/2021; Title Update 2/16/2021
32202B	IT Professional: GLBA, RFP, and Other Data Security Requirements	Title Update 2/16/2021
32203B	IT Professional: ACH, Reg E, and Other Regs for Electronic Banking	New Course 2/18/2021
32204B	IT Professional: CAN-SPAM, TCPA, and Other Marketing Requirements	New Course 2/22/2021
32206B	IT Professional: Payment Card Industry (PCI) Compliance	New Course 2/2/2021
32207B	IT Professional: Managing UDAAP and Fair Lending Risks in Big Data	Tutorial Update 6/28/2021; Test Question Update 12/23/2021
32208B	IT Professional: Meeting AML Requirements through Data Analysis	New Course 2/2/2021
32209B	IT Professional: Guiding Principles for Success Fintech Initiative	Job Aid Update 2/9/2021
33009B	Operations Game Show	Test Question Update 6/2/2021



Credit Union Series Courseware		
4000C	CIP: CDD and Beneficial Ownership	Test Question Update 10/8/2021; Template Refresh 11/2/2021
4005C	Money Laundering, Fraud, and Suspicious Activity	Typo Fix 9/13/2021
4010C	Preparing for an Active Shooter in the Workplace	Template Refresh 10/22/2021
4011C	What To Do During and After a Robbery	Typo Fix 2/1/2021
4026C	Defining Ability-to-Repay and Qualified Mortgages	QM Rule Update 2/3/2021; Tutorial Update 11/16/2021
4042C	Reg D: Covered Accounts	Tutorial Update 1/12/2021
4046C	Financial Abuse of Elders: Common Schemes	Typo Fix 9/13/2021
4061C	Recognizing UDAAP Risks	Template Refresh 11/5/2021
4062C	Ethics Concerns in Cross-Selling	New Course 6/23/2021
4069C	Understanding HOEPA Loans	New Course 11/12/2021
4073C	California Consumer Privacy Act (CCPA)	Typo Fix 2/1/2021; Tutorial Update 9/17/2021; Template Refresh 12/17/2021
4090C	Homeowners Protection Act (PMI Cancellation Act)	Typo Fix 9/13/2021
4200C	Responding to COVID-19: Prevention	Tutorial Update 1/15/2021; Tutorial Update 2/5/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4201C	Responding to COVID-19: Exposure Assessment and Response	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4202C	Responding to COVID-19: What To Do If You're Sick	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4203C	Responding to COVID-19: Flattening the Curve	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021
4258C	FDCPA: Overshadowing and the Validation Notice	New Course 6/3/2021
4265C	HIPAA-HITECH Requirements	Typo Fix 8/17/2021
4270C	AML Program Overview	LMS Update 10/18/2021
4302C	Red Flags for Trade-Based Money Laundering	New Course 7/6/2021
4309C	BSA Considerations for Banking Marijuana-Related Businesses	New Course 7/13/2021
4800C	Reg E and E-SIGN Requirements for Recurring Payments for Collections	New Course 9/17/2021
4801C	CARES Act Considerations for Collections	New Course 10/15/2021
4802C	The California Rosenthal Act and Debt Collection Licensing Act	New Course 10/15/2021
20011C	RMR: Complying with the Flood Disaster Protection Act	Job Aid Update 9/28/2021
20013C	Reg E: Key Disclosures and Liability	Test Question Update 11/2/2021
20029C	Reg B: Notification Requirements	Test Question Update 1/28/2021
20031C	Understanding OFAC	Tutorial Update 1/26/2021; Tutorial Update 2/22/2021; Test Question Update 6/3/2021
20032C	IRA Fundamentals	Tutorial Update 7/8/2021
20039C	Reg Z: Purpose and Application	Tutorial Update 2/15/2021



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20056C	FCRA: Credit Reporting Regulations	Typo Fix 3/17/2021
20072C	Fair Lending: Basic Topics and Terms	Bostock v Clayton County Update 4/6/2021
20083C	SAR: Be On Guard	Tutorial Update 1/12/2021
20084C	Servicemember Issues	Space Force Update 4/6/2021
20087C	USA PATRIOT Act	Tutorial Update 10/4/2021
20095C	Lending: Analyzing Personal Financial Statements	Test Question Update 1/15/2021
20100C	Cash Flow Analysis: Introduction and Accounting Review	Tutorial Update 1/6/2021
20109C	Predatory Lending Awareness	Flash Update 10/8/2021
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20301C	Understanding Privacy: The Essentials	Tutorial Update 1/12/2021
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20327C	Information Security: Preventing Identity Theft	Tutorial Update 8/31/2021
20339C	Marketing: Understanding the Regulations	Test Question Update 10/4/2021; LMS Update 10/8/2021
20350C	Detecting Mortgage Fraud: The Red Flags	Test Question Update 6/1/2021
20360	Cybercrime Essentials for Financial Institutions	Test Question Update 1/15/2021; Tutorial Update 9/24/2021
20361	Email Security for Financial Institutions	Tutorial Update 7/8/2021
20373	Assessing your Mortgage Foreclosure Process	Test Question Update 9/13/2021
20390C	HMDA: Basic Information	Tutorial Update 4/6/2021
20506C	Reg Z: Ability-to-Repay and Qualified Mortgages	QM Rule Update 2/22/2021; Typo Fix 4/6/2021; Tutorial Update 6/2/2021; Job Aid Fix 7/30/2021; Tutorial Update 11/16/2021
20600C	The Automated Clearing House Network	Tutorial Update 7/13/2021
30003C	OFAC: Addressing Risks and Red Flags	Test Question Update 6/1/2021; Template Refresh 12/23/2021
30100C	Preventing Elder Financial Abuse	Fast Track Update 3/17/2021; Tutorial Update 6/2/2021
30110C	Deposit Accounts: Counseling Customers and Opening Deposit Accounts	LMS Update 1/26/2021
30112C	Health Savings Accounts (HSA): Benefits and Requirements	Contribution Limit Update 2/12/2021; Deductible Update 4/6/2021
30116C	An Overview of Chapters 7 and 13 Consumer Bankruptcy	New Course 2/2/2021; Typo Fix 3/16/2021



Credit Union Series Courseware		
30123C	Understanding the Fair Debt Collection Practices Act (FDCPA)	Test Question Update 8/5/2021; Reg F Update 9/28/2021
30124C	How to Prevent Embezzlement	Tutorial Update 1/6/2021
30165C	COVID-19: What You Need To Know	Tutorial Update 1/6/2021; Vaccine Update 6/29/2021; Tutorial Update 7/2/2021; Tutorial Update 9/13/2021; Tutorial Update 10/11/2021
30200C	Enterprise Risk Management: The Basics	Test Question Update 2/3/2021; Course Refresh 10/18/2021
30201C	Robbery Prevention and Response	Tutorial Update 1/12/2021; Template Refresh 10/15/2021; Test Question Update 11/16/2021
30202C	Volcker Rule Basics	Tutorial Update 3/16/2021; Tutorial Update 6/3/2021; Test Question Update 7/30/2021
30206C	Complying with Regulation U	New Course 6/29/2021
30215C	Foreign Corrupt Practices Act (FCPA) Compliance	New Course 7/13/2021
30302C	Regulation CC: Comprehensive	Versioning Update 7/6/2021; Template Refresh 12/17/2021
30303C	Managing Consumer Complaints	Typo Fix 8/27/2021
30304C	Cybersecurity: Computer Security Basics	Typo Fix 3/22/2021
30305C	Cybersecurity: Phishing and Social Engineering	Tutorial Update 8/27/2021; Test Question Update 11/23/2021
30306C	Cybersecurity: Securing Mobile Devices	Typo Fix 2/3/2021; Test Question Update 9/24/2021
30308C	Telephone Consumer Protection Act (TCPA)	Tutorial Update 1/12/2021
30310C	Understanding Privacy: The Gramm-Leach-Bliley Act (GLBA)	Tutorial Update 1/28/2021; Template Refresh 10/15/2021
30311C	Right to Financial Privacy Act (RFPA)	Typo Fix 2/2/2021; Tutorial Update 9/24/2021; Template Refresh 11/16/2021; Tutorial Update 11/16/2021
30313C	Identity Theft Prevention: Safeguarding Information	Tutorial Update 1/12/2021; Typo Fix 10/4/2021; Template Refresh 10/8/2021; Typo Fix 11/26/2021
30316C	E-SIGN Act: Benefits and Risks	Typo Fix 2/2/2021
30317C	The Prepaid Card Rule: Consumer Protections and Disclosures	New Course 9/13/2021
30318C	Reg E: Key Disclosures and Liability, and EFT and Overdraft Compliance	Tutorial Update 2/1/2021
30319C	Reg E: Handling Errors and Complaints	Template Refresh 10/8/2021
30321C	Reg D: Complying with Reserve Requirements	Test Question Update 2/2/2021
30323C	CIP Procedures and Protections	Template Refresh 11/2/2021
30324C	Fair Credit Reporting Act (FCRA): Essentials	Tutorial Update 6/2/2021; LMS Update 10/18/2021
30326C	Reg DD: Essentials	Tutorial Update 6/28/2021
30328C	Federally Insured Accounts	Test Question Update 10/11/2021
30332C	The ACH Network	Test Question Update 6/24/2021



Credit Union Series Courseware		
30334C	Nondeposit Investment Products (NDIPs)	Test Question Update 8/31/2021; Tutorial Update 9/17/2021; Tutorial Update 9/24/2021; Test Question Update 11/23/2021
30340C	Understanding IRAs	Job Aid Update 3/9/2021; Job Aid Update 6/2/2021; Tutorial Update 11/2/2021
30380C	Unfair, Deceptive, and Abusive Acts or Practices (UDAAP): Mitigating Risk	Test Question Update 7/13/2021; Template Refresh 10/15/2021
30401C	Regulation B: Comprehensive	Tutorial Update 2/1/2021; Bostock v Clayton County Update 3/22/2021
30402C	Regulation B: Essentials	Tutorial Update 1/15/2021; Bostock v Clayton County Update 3/26/2021; Typo Fix 10/18/2021; Template Refresh 11/2/2021
30403C	Fair Lending: Essentials	Bostock v Clayton County Update 3/26/2021; Versioning Update 3/26/2021; Tutorial Update 7/30/2021; Template Refresh 12/23/2021
30404C	Fair Lending: Comprehensive	Bostock v Clayton County Update 3/26/2021; Typo Fix 6/1/2021
30407C	HMDA: Enhanced Reporting Requirements	Tutorial Update 3/16/2021
30408C	Servicemember Series: Servicemembers Civil Relief Act (SCRA) Protections	Test Question Update 1/28/2021; Space Force Update 3/26/2021; Template Refresh 10/8/2021
30409C	Servicemember Series: A Military Lending Act (MLA) Guide	Tutorial Update 3/22/2021; Tutorial Update 6/2/2021; Test Question Update 10/15/2021
30410C	Flood Disaster Protection Act (FDPA) Compliance	Tutorial Update 2/12/2021; Tutorial Update 7/8/2021; Template Refresh 11/5/21
30411C	Appraisals and Evaluations: Essentials	Test Question Update 10/11/2021
30418C	Mortgage Basics: Products, Documents, and Costs	Test Question Update 6/24/2021
30419C	Mortgage Basics: Steps in Lending	Test Question Update 2/23/2021
30420C	Reg Z: Fundamentals for Real Estate	Tutorial Update 3/16/2021; Threshold Update 12/23/2021
30440C	HMDA Fundamentals	Tutorial Update 3/16/2021; Typo Fix 7/6/2021; Test Question Fix 8/17/2021; Template Refresh 11/2/2021
30441C	HMDA Loan/Application Register Scenarios	New Course 6/2/2021; Test Question Update 9/13/2021
30450C	Real Estate Settlement Procedures Act (RESPA): Essentials	Test Question Update 1/15/2021; Typo Fix 3/17/2021; Typo Fix 7/30/2021; Template Refresh 11/5/2021
30501C	BSA and AML: Comprehensive	Typo Fix 2/12/2021; Tutorial Update 7/13/2021
30502C	BSA and AML: Essentials	Tutorial Update 6/1/2021; Typo Fix 10/8/2021; Template Refresh 12/14/2021
30503C	SAR: Responding to the Suspicious	Tutorial Update 6/1/2021; Tutorial Update 7/30/2021; Template Refresh 10/15/2021; Functional Update 11/16/2021
30504C	USA PATRIOT Act: Managing Compliance	Tutorial Update 3/26/2021; Tutorial Update 7/2/2021; Tutorial Update 12/7/2021
30505C	BSA Reporting: CTRs and Suspicious Activity	Test Question Update 3/16/2021



Credit Union Series Courseware		
30600C	Diversity and Inclusion	Tutorial Update 3/17/2021; Typo Fix 7/30/2021; Template Refresh 10/8/2021; Tutorial Update 12/7/2021
30601C	Race, LGBTQ, Religion, and Other Protected Characteristics	Tutorial Update 8/31/2021; Test Question Update 10/8/2021
30602C	Harassment for Supervisors	Tutorial Update 7/6/2021
30606C	The Americans with Disabilities Act (ADA): Comprehensive	Test Question Update 1/28/2021; Job Aid Update 6/1/2021
30607C	The Americans with Disabilities Act (ADA): Essentials	Typo Fix 8/31/2021; Tutorial Update 11/23/2021
30608C	Eliminating Retaliation in the Workplace	Test Question Update 1/12/2021
30609C	Preventing Workplace Harassment for Employees	Tutorial Update 2/1/2021; Tutorial Update 6/28/2021; Tutorial Update 8/13/2021; Template Refresh 10/22/2021; Tutorial Update 11/2/2021
30610C	Preventing Workplace Harassment for Supervisors	Tutorial Update 6/28/2021; Tutorial Update 8/13/2021
30612C	Workplace Violence	Tutorial Update 1/14/2021
30615C	Managing Social Media in the Workplace	Tutorial Update 9/17/2021
30703C	The GLBA and Consumer Privacy for Money Services Businesses	New Course 8/3/2021
30705C	Fair Treatment Considerations for Money Services Businesses	New Course 8/4/2021
30800C	UDAAP: Mitigating Risk for Collections	New Course 7/2/2021
30801C	FDCPA Essentials for Collections	New Course 8/19/2021
30802C	The Regulation F Debt Collection Rule for Collections	New Course 8/27/2021
30803C	The GLBA's Privacy Rule for Collections	New Course 8/13/2021
30804C	Servicemembers Civil Relief Act (SCRA) Compliance for Collections	New Course 9/9/2021
30806C	Telephone Consumer Protection Act (TCPA) Compliance for Collections	New Course 9/24/2021
30807C	FCRA and FACT Act Considerations for Collections	New Course 9/24/2021
30808C	Fair Lending Considerations for Collections	New Course 8/13/2021
31101C	Frontline: Matching Products and Explaining Terms	Reg D Update 1/15/2021; Tutorial Update 7/2/2021
31102C	Frontline: Providing Disclosures for Reg E, Reg DD, Reg CC, and Privacy	Title Update 1/14/2021
31103C	Frontline: Opening Business Accounts	Tutorial Update 9/13/2021
31104C	Frontline: CIP and FCRA for Opening Deposit Accounts	Title Update 1/14/2021



Credit Union Series Courseware		
31113C	Frontline: Negotiable Instruments	Tutorial Update 6/1/2021; Test Question Update 10/15/2021
31123C	Frontline: Reg E, Overdrafts, and Error Resolution	Title Update 1/14/2021; Typo Fix 10/18/2021
31124C	Frontline: ACH, Wire, and Remittance Transfers	Tutorial Update 1/26/2021
31130C	Frontline: Marketing Regulations including TCPA, CAN-SPAM and UDAAP	Title Update 1/14/2021
31131C	Frontline: Identity Theft and Elder Abuse	Typo Fix 3/26/2021; Tutorial Update 11/5/2021
31132C	Frontline: Fair Lending Considerations	Bostock v Clayton County Update 3/22/2021
31133C	Frontline: Robbery and Security	Tutorial Update 1/14/2021
31137C	Frontline: Regulation CC and Funds Availability	Tutorial Update 10/15/2021
31203C	Sales Leadership: Deposit Products	Test Question Update 2/12/2021
31207C	Sales Leadership: BSA and AML	Test Question Update 7/13/2021
31300C	Deposit Operations: GLBA Disclosures and Information Sharing Requirements	Title Update 6/28/2021
31301C	Deposit Operations: Reg E Overdrafts, Reg CC Holds, Reg DD, and Other Rules	Title Update 6/28/2021
31302C	Deposit Operations: Check Fraud Prevention and Identity Theft Red Flags	Title Update 6/2/2021
31303C	Deposit Operations: Reg DD Requirements for Statements, Terms, and Interest	Title Update 6/29/2021; LMS Update 10/18/2021
31304C	Deposit Operations: Reg E Considerations	Title Update 6/28/2021
31305C	Deposit Operations: ACH, Wire, and Remittance Transfers	Tutorial Update 11/2/2021
31308C	Deposit Operations: BSA and AML Considerations	Typo fix 2/2/2021
31400C	Mortgage: TCPA, CAN-SPAM, and Other Marketing Rules	Title Update 6/23/2021
31401C	Mortgage: Matching Products and Avoiding Steering	Title Update 7/2/2021
31402C	Mortgage: The FCRA, FACT Act, and Pulling Credit Reports	Title Update 7/2/2021
31403C	Mortgage: Reg B, Reg Z, RESPA, and Completing the Application	Title Update 6/24/2021
31410C	Mortgage: Providing Disclosures for Reg Z, RESPA, Reg B, and More	Title Update 6/24/2021
31411C	Mortgage: Ordering Reports for FCRA, FDPA, and More	Title Update 7/6/2021
31412C	Mortgage: Verifying Applicant Information Under BSA, RESPA, and More	Title Update 6/3/2021



Credit Union Series Courseware		
31431C	Mortgage: Flood Insurance, FIRREA and Other Regs in Underwriting	Title Update 6/23/2021; Job Aid Update 7/8/2021
31432C	Mortgage: Reg Z, ATR, and Calculating DTI in Underwriting	QM Rule Update 2/12/2021; Title Update 6/24/2021; Tutorial Update 7/22/2021; Tutorial Update 10/8/2021
31433C	Mortgage: Applying Reg B and UDAAP in Underwriting	Title Update 6/24/2021
31434C	Mortgage: BSA and Red Flags for Fraud in the Underwriting Process	Title Update 6/23/2021
31460C	Mortgage: Explaining Reg Z, RESPA, the FDPA, and More at Closing	Title Update 6/23/2021
31461C	Mortgage: BSA and AML Considerations Before You Close	Title Update 6/23/2021
31470C	TILA-RESPA Integrated Disclosures	Tutorial Update 2/9/2021
31481C	Mortgage: BSA, GLBA, and Preventing Fraud	Job Aid Update 1/28/2021; Title Update 6/23/2021
31501C	Consumer Lending: Exploring Needs and Options	LMS Update 1/26/2021
31502C	Consumer Lending: Understanding the Application Process	Optimization Update 8/18/2021
31511C	Consumer Lending: Home Equity Loans	Tutorial Update 8/5/2021
31512C	Consumer Lending: Credit Cards	Tutorial Update 3/26/2021
31521C	Consumer Lending: Borrower Protections	Tutorial Update 2/18/2021
31531C	Consumer Lending: Considerations in Underwriting	Test Question Update 11/23/2021
31601C	Executive Leadership: Importance of Compliance	Tutorial Update 8/5/2021
31609C	Executive Leadership: Fair Lending and UDAAP	Tutorial Update 2/27/2021; Bostock v Clayton County Update 3/26/2021
31611C	Executive Leadership: Strategic Planning	Typo Fix 2/9/2021
31612C	Executive Leadership: Rules and Regulations for Insiders	Versioning Update 6/1/2021
31702C	Compliance Officer: Complaint Management	Typo Fix 6/3/2021
31708C	Compliance Officer: CRA Examination Management	Test Question Update 1/28/2021
31800C	Commercial Lending: UDAAP, Reg B, and Other Fair Lending Issues	Title Update 3/17/2021; Bostock v Clayton County Update 3/26/2021; Typo Fix 7/6/2021; Tutorial Update 9/28/2021; Tutorial Update 10/18/2021
31801C	Commercial Lending: Reg Z, Reg B, and Completing the Application	Title Update 3/17/2021; Test Question Update 10/8/2021



Credit Union Series Courseware		
31802C	Commercial Lending: Determining Capacity and Cash Flow in Underwriting	Title Update 3/11/2021
31803C	Commercial Lending: Evaluating Collateral and Credit in Underwriting	Title Update 3/17/2021
31804C	Commercial Lending: Ethics and the Bank Bribery Act	Title Update 3/11/2021
31805C	Commercial Lending: Reg B and Reg Z Considerations at Closing	Title Update 3/22/2021; Tutorial Update 6/3/2021
31806C	Commercial Lending: UDAAP and Addressing Borrower Complaints	Title Update 6/23/2021; Test Question Update 11/5/2021
31807C	Commercial Lending: CRA, Reg O, and Other Portfolio Concerns	Test Question Update 3/16/2021; Title Update 3/16/2021
31808C	Commercial Lending: BSA, OFAC, and Other Security Concerns	Title Update 3/22/2021
31809C	Commercial Lending: Reg Z, Reg B, and Other Rules for Credit Cards	Tutorial Update 2/22/2021; Title Update 3/22/2021
31908C	Contact Center: Matching Products to Consumer Needs	Test Question Update 2/12/2021
31909C	Contact Center: Consumer Transactions	Typo Fix 2/2/2021; Reg D Update 7/2/2021
32000C	Mortgage Servicing: Overview of Servicing Rules	Test Question Update 6/24/2021; Test Question Update 11/23/2021
32006C	Mortgage Servicing: Periodic Statements	Test Question Update 2/5/2021; LMS Update 10/18/2021; Test Question Update 10/22/2021
32008C	Mortgage Servicing: Privacy and Information Security	Typo Fix 2/18/2021; Test Question Update 12/10/2021
32009C	Mortgage Servicing: Customer Service and Support	Typo Fix 3/22/2021
32100C	Wealth Management: Traditional IRA Fundamentals	Tutorial Update 6/1/2021
32108C	Wealth Management: Nondeposit Investment Products	Test Question Update 1/26/2021
32109C	Wealth Management: HSA Fundamentals	Contribution Limit Update 2/12/2021
32201C	IT Professional: BSA and OFAC Requirements for Customer Identification	New Course 1/6/2021; Title Update 2/16/2021
32202C	IT Professional: GLBA, RFP, and Other Data Security Requirements	Title Update 2/16/2021
32203C	IT Professional: ACH, Reg E, and Other Regs for Electronic Banking	New Course 2/18/2021
32204C	IT Professional: CAN-SPAM, TCPA, and Other Marketing Requirements	New Course 2/22/2021
32206C	IT Professional: Payment Card Industry (PCI) Compliance	New Course 2/2/2021
32207C	IT Professional: Managing UDAAP and Fair Lending Risks in Big Data	Tutorial Update 6/28/2021; Test Question Update 12/23/2021



Credit Union Series Courseware		
32208C	IT Professional: Meeting AML Requirements through Data Analysis	New Course 2/2/2021
32209C	IT Professional: Guiding Principles for Success Fintech Initiative	Job Aid Update 2/9/2021
33009C	Operations Game Show	Test Question Update 6/2/2021



Mortgage Lender Series Courseware		
4000M	CIP: CDD and Beneficial Ownership	Test Question Update 10/8/2021; Template Refresh 11/2/2021
4005M	Money Laundering, Fraud, and Suspicious Activity	Typo Fix 9/13/2021
4010M	Preparing for an Active Shooter in the Workplace	Template Refresh 10/22/2021
4011M	What To Do During and After a Robbery	Typo Fix 2/1/2021
4026M	Defining Ability-to-Repay and Qualified Mortgages	QM Rule Update 2/3/2021; Tutorial Update 11/16/2021
4046M	Financial Abuse of Elders: Common Schemes	Typo Fix 9/13/2021
4061M	Recognizing UDAAP Risks	Template Refresh 11/5/2021
4062M	Ethics Concerns in Cross-Selling	New Course 6/23/2021
4069M	Understanding HOEPA Loans	New Course 11/12/2021
4073M	California Consumer Privacy Act (CCPA)	Typo Fix 2/1/2021; Tutorial Update 9/17/2021; Template Refresh 12/17/2021
4090M	Homeowners Protection Act (PMI Cancellation Act)	Typo Fix 9/13/2021
4200M	Responding to COVID-19: Prevention	Tutorial Update 1/15/2021; Tutorial Update 2/5/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4201M	Responding to COVID-19: Exposure Assessment and Response	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4202M	Responding to COVID-19: What To Do If You're Sick	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4203M	Responding to COVID-19: Flattening the Curve	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021
4258M	FDCPA: Overshadowing and the Validation Notice	New Course 6/3/2021
4265M	HIPAA-HITECH Requirements	Typo Fix 8/17/2021
4270M	AML Program Overview	LMS Update 10/18/2021
4302M	Red Flags for Trade-Based Money Laundering	New Course 7/6/2021
4800M	Reg E and E-SIGN Requirements for Recurring Payments for Collections	New Course 9/17/2021
4801M	CARES Act Considerations for Collections	New Course 10/15/2021
4802M	The California Rosenthal Act and Debt Collection Licensing Act	New Course 10/15/2021
20011M	RMR: Complying with the Flood Disaster Protection Act	Job Aid Update 9/28/2021
20029M	Reg B: Notification Requirements	Test Question Update 1/28/2021
20031M	Understanding OFAC	Tutorial Update 1/26/2021; Tutorial Update 2/22/2021; Test Question Update 6/3/2021
20039M	Reg Z: Purpose and Application	Tutorial Update 2/15/2021
20041M	Reg Z: Open-End Credit Disclosures	Tutorial Update 11/2/2021
20056M	FCRA: Credit Reporting Regulations	Typo Fix 3/17/2021
20072M	Fair Lending: Basic Topics and Terms	Bostock v Clayton County Update 4/6/2021
20083M	SAR: Be On Guard	Tutorial Update 1/12/2021



Mortgage Lender Series Courseware		
20084M	Servicemember Issues	Space Force Update 4/6/2021
20087M	USA PATRIOT Act	Tutorial Update 10/4/2021
20095M	Lending: Analyzing Personal Financial Statements	Test Question Update 1/15/2021
20100M	Cash Flow Analysis: Introduction and Accounting Review	Tutorial Update 1/6/2021
20116M	The FACT Act: Rules and Implications	Typo Fix 2/2/2021; Typo Fix 3/16/2021; Test Question Update 9/28/2021
20117M	Fair Debt Collection Practices Act	Flash Removal Update 2/3/2021
20123M	Advertising: Home Equity Loans and Lines of Credit	Threshold Update 12/23/2021
20301M	Understanding Privacy: The Essentials	Tutorial 1/12/2021
20325M	Consumer Loan Collections	Tutorial Update 3/16/2021; LMS Update 3/16/2021
20327M	Information Security: Preventing Identity Theft	Tutorial Update 8/31/2021
20339M	Marketing: Understanding the Regulations	Test Question Update 10/4/2021; LMS Update 10/8/2021
20350M	Detecting Mortgage Fraud: The Red Flags	Test Question Update 6/1/2021
20360M	Cybercrime Essentials for Financial Institutions	Test Question Update 1/15/2021; Tutorial Update 9/24/2021
20361M	Email Security for Financial Institutions	Tutorial Update 7/8/2021
20373M	Assessing your Mortgage Foreclosure Process	Test Question Update 9/13/2021
20390M	HMDA: Basic Information	Tutorial Update 4/6/2021
20506M	Reg Z: Ability-to-Repay and Qualified Mortgages	QM Rule Update 2/22/2021; Typo Fix 4/6/2021; Tutorial Update 6/2/2021; Job Aid Fix 7/30/2021; Tutorial Update 11/16/2021
30100M	Preventing Elder Financial Abuse	Fast Track Update 3/17/2021; Tutorial Update 6/2/2021
30123M	Understanding the Fair Debt Collection Practices Act (FDCPA)	Test Question Update 8/5/2021; Reg F Update 9/28/2021
30165M	COVID-19: What You Need To Know	Tutorial Update 1/6/2021; Vaccine Update 6/29/2021; Tutorial Update 7/2/2021; Tutorial Update 9/13/2021; Tutorial Update 10/11/2021
30003M	OFAC: Addressing Risks and Red Flags	Test Question Update 6/1/2021; Template Refresh 12/23/2021
30200M	Enterprise Risk Management: The Basics	Test Question Update 2/3/2021; Course Refresh 10/18/2021
30206M	Complying with Regulation U	New Course 6/29/2021
30215M	Foreign Corrupt Practices Act (FCPA) Compliance	New Course 7/13/2021
30303M	Managing Consumer Complaints	Typo Fix 8/27/2021
30304M	Cybersecurity: Computer Security Basics	Typo Fix 3/22/2021
30305M	Cybersecurity: Phishing and Social Engineering	Tutorial Update 8/27/2021; Test Question Update 11/23/2021



Mortgage Lender Series Courseware		
30306M	Cybersecurity: Securing Mobile Devices	Typo Fix 2/3/2021; Test Question Update 9/24/2021
30308M	Telephone Consumer Protection Act (TCPA)	Tutorial Update 1/12/2021
30310M	Understanding Privacy: The Gramm-Leach-Bliley Act (GLBA)	Tutorial Update 1/28/2021; Template Refresh 10/15/2021
30311M	Right to Financial Privacy Act (RFPA)	Typo Fix 2/2/2021; Tutorial Update 9/24/2021; Template Refresh 11/16/2021; Tutorial Update 11/16/2021
30313M	Identity Theft Prevention: Safeguarding Information	Tutorial Update 1/12/2021; Typo Fix 10/4/2021; Template Refresh 10/8/2021; Typo Fix 11/26/2021
30316M	E-SIGN Act: Benefits and Risks	Typo Fix 2/2/2021
30318M	Reg E: Key Disclosures and Liability, and EFT and Overdraft Compliance	Tutorial Update 2/1/2021
30319M	Reg E: Handling Errors and Complaints	Template Refresh 10/8/2021
30323M	CIP Procedures and Protections	Template Refresh 11/2/2021
30324M	Fair Credit Reporting Act (FCRA): Essentials	Tutorial Update 6/2/2021; LMS Update 10/18/2021
30380M	Unfair, Deceptive, and Abusive Acts or Practices (UDAAP): Mitigating Risk	Test Question Update 7/13/2021; Template Refresh 10/15/2021
30401M	Regulation B: Comprehensive	Tutorial Update 2/1/2021; Bostock v Clayton County Update 3/22/2021
30402M	Regulation B: Essentials	Tutorial Update 1/15/2021; Bostock v Clayton County Update 3/26/2021; Typo Fix 10/18/2021; Template Refresh 11/2/2021
30403M	Fair Lending: Essentials	Bostock v Clayton County Update 3/26/2021; Versioning Update 3/26/2021; Tutorial Update 7/30/2021; Template Refresh 12/23/2021
30404M	Fair Lending: Comprehensive	Bostock v Clayton County Update 3/26/2021; Typo Fix 6/1/2021
30407M	HMDA: Enhanced Reporting Requirements	Tutorial Update 3/16/2021
30408M	Servicemember Series: Servicemembers Civil Relief Act (SCRA) Protections	Test Question Update 1/28/2021; Space Force Update 3/26/2021; Template Refresh 10/8/2021
30409M	Servicemember Series: A Military Lending Act (MLA) Guide	Tutorial Update 3/22/2021; Tutorial Update 6/2/2021; Test Question Update 10/15/2021
30410M	Flood Disaster Protection Act (FDPA) Compliance	Tutorial Update 2/12/2021; Tutorial Update 7/8/2021; Template Refresh 11/5/21
30411M	Appraisals and Evaluations: Essentials	Test Question Update 10/11/2021
30418M	Mortgage Basics: Products, Documents, and Costs	Test Question Update 6/24/2021
30419M	Mortgage Basics: Steps in Lending	Test Question Update 2/23/2021
30420M	Reg Z: Fundamentals for Real Estate	Tutorial Update 3/16/2021; Threshold Update 12/23/2021
30440M	HMDA Fundamentals	Tutorial Update 3/16/2021; Typo Fix 7/6/2021; Test Question Fix 8/17/2021; Template Refresh 11/2/2021
30441M	HMDA Loan/Application Register Scenarios	New Course 6/2/2021; Test Question Update 9/13/2021



Mortgage Lender Series Courseware

30450M	Real Estate Settlement Procedures Act (RESPA): Essentials	Test Question Update 1/15/2021; Typo Fix 3/17/2021; Typo Fix 7/30/2021; Template Refresh 11/5/2021
30501M	BSA and AML: Comprehensive	Typo Fix 2/12/2021; Tutorial Update 7/13/2021
30502M	BSA and AML: Essentials	Versioning Update 1/26/2021; Tutorial Update 6/1/2021; Typo Fix 10/8/2021; Template Refresh 12/14/2021
30503M	SAR: Responding to the Suspicious	Tutorial Update 6/1/2021; Tutorial Update 7/30/2021; Template Refresh 10/15/2021; Functional Update 11/16/2021
30504M	USA PATRIOT Act: Managing Compliance	Tutorial Update 3/26/2021; Tutorial Update 7/2/2021; Tutorial Update 12/7/2021
30505M	BSA Reporting: CTRs and Suspicious Activity	Test Question Update 3/16/2021
30600M	Diversity and Inclusion	Tutorial Update 3/17/2021; Typo Fix 7/30/2021; Template Refresh 10/8/2021; Tutorial Update 12/7/2021
30601M	Race, LGBTQ, Religion, and Other Protected Characteristics	Tutorial Update 8/31/2021; Test Question Update 10/8/2021
30602M	Harassment for Supervisors	Tutorial Update 7/6/2021
30606M	The Americans with Disabilities Act (ADA): Comprehensive	Test Question Update 1/28/2021; Job Aid Update 6/1/2021
30607M	The Americans with Disabilities Act (ADA): Essentials	Typo Fix 8/31/2021; Tutorial Update 11/23/2021
30608M	Eliminating Retaliation in the Workplace	Test Question Update 1/12/2021
30609M	Preventing Workplace Harassment for Employees	Tutorial Update 2/1/2021; Tutorial Update 6/28/2021; Tutorial Update 8/13/2021; Template Refresh 10/22/2021; Tutorial Update 11/2/2021
30610M	Preventing Workplace Harassment for Supervisors	Tutorial Update 6/28/2021; Tutorial Update 8/13/2021
30612M	Workplace Violence	Tutorial Update 1/14/2021
30615M	Managing Social Media in the Workplace	Tutorial Update 9/17/2021
30703M	The GLBA and Consumer Privacy for Money Services Businesses	New Course 8/3/2021
30705M	Fair Treatment Considerations for Money Services Businesses	New Course 8/4/2021
30800M	UDAAP: Mitigating Risk for Collections	New Course 7/2/2021
30801M	FDCPA Essentials for Collections	New Course 8/19/2021
30802M	The Regulation F Debt Collection Rule for Collections	New Course 8/27/2021
30803M	The GLBA's Privacy Rule for Collections	New Course 8/13/2021
30804M	Servicemembers Civil Relief Act (SCRA) Compliance for Collections	New Course 9/9/2021
30806M	Telephone Consumer Protection Act (TCPA) Compliance for Collections	New Course 9/24/2021
30807M	FCRA and FACT Act Considerations for Collections	New Course 9/24/2021
30808M	Fair Lending Considerations for Collections	New Course 8/13/2021



Mortgage Lender Series Courseware

31400M	Mortgage: TCPA, CAN-SPAM, and Other Marketing Rules	Title Update 6/23/2021
31401M	Mortgage: Matching Products and Avoiding Steering	Title Update 7/2/2021
31402M	Mortgage: The FCRA, FACT Act, and Pulling Credit Reports	Title Update 7/2/2021
31403M	Mortgage: Reg B, Reg Z, RESPA, and Completing the Application	Title Update 6/24/2021
31410M	Mortgage: Providing Disclosures for Reg Z, RESPA, Reg B, and More	Title Update 6/24/2021
31411M	Mortgage: Ordering Reports for FCRA, FDPA, and More	Title Update 7/6/2021
31412M	Mortgage: Verifying Applicant Information Under BSA, RESPA, and More	Title Update 6/3/2021
31431M	Mortgage: Flood Insurance, FIRREA and Other Regs in Underwriting	Title Update 6/23/2021; Job Aid Update 7/8/2021
31432M	Mortgage: Reg Z, ATR, and Calculating DTI in Underwriting	QM Rule Update 2/12/2021; Title Update 6/24/2021; Tutorial Update 7/22/2021; Tutorial Update 10/8/2021
31433M	Mortgage: Applying Reg B and UDAAP in Underwriting	Title Update 6/24/2021
31434M	Mortgage: BSA and Red Flags for Fraud in the Underwriting Process	Title Update 6/23/2021
31460M	Mortgage: Explaining Reg Z, RESPA, the FDPA, and More at Closing	Title Update 6/23/2021
31461M	Mortgage: BSA and AML Considerations Before You Close	Title Update 6/23/2021
31470M	TILA-RESPA Integrated Disclosures	Tutorial Update 2/9/2021
31481M	Mortgage: BSA, GLBA, and Preventing Fraud	Job Aid Update 1/28/2021; Title Update 6/23/2021
31502M	Consumer Lending: Understanding the Application Process	Optimization Update 8/18/2021
31511M	Consumer Lending: Home Equity Loans	Tutorial Update 8/5/2021
31512M	Consumer Lending: Credit Cards	Tutorial Update 3/26/2021
31521M	Consumer Lending: Borrower Protections	Tutorial Update 2/18/2021
31531M	Consumer Lending: Considerations in Underwriting	Test Question Update 11/23/2021
31601M	Executive Leadership: Importance of Compliance	Tutorial Update 8/5/2021
31612M	Executive Leadership: Rules and Regulations for Insiders	Versioning Update 6/1/2021
31609M	Executive Leadership: Fair Lending and UDAAP	Tutorial Update 2/27/2021; Bostock v Clayton County Update 3/26/2021
31611M	Executive Leadership: Strategic Planning	Typo Fix 2/9/2021



Mortgage Lender Series Courseware

31702M	Compliance Officer: Complaint Management	Typo Fix 6/3/2021
31708M	Compliance Officer: CRA Examination Management	Test Question Update 1/28/2021
31800M	Commercial Lending: UDAAP, Reg B, and Other Fair Lending Issues	Title Update 3/17/2021; Bostock v Clayton County Update 3/26/2021; Typo Fix 7/6/2021; Tutorial Update 9/28/2021; Tutorial Update 10/18/2021
31801M	Commercial Lending: Reg Z, Reg B, and Completing the Application	Title Update 3/17/2021; Test Question Update 10/8/2021
31802M	Commercial Lending: Determining Capacity and Cash Flow in Underwriting	Title Update 3/11/2021
31803M	Commercial Lending: Evaluating Collateral and Credit in Underwriting	Title Update 3/17/2021
31804M	Commercial Lending: Ethics and the Bank Bribery Act	Title Update 3/11/2021
31805M	Commercial Lending: Reg B and Reg Z Considerations at Closing	Title Update 3/22/2021; Tutorial Update 6/3/2021
31806M	Commercial Lending: UDAAP and Addressing Borrower Complaints	Title Update 6/23/2021; Test Question Update 11/5/2021
31807M	Commercial Lending: CRA, Reg O, and Other Portfolio Concerns	Test Question Update 3/16/2021; Title Update 3/16/2021
31808M	Commercial Lending: BSA, OFAC, and Other Security Concerns	Title Update 3/22/2021
31809M	Commercial Lending: Reg Z, Reg B, and Other Rules for Credit Cards	Tutorial Update 2/22/2021; Course Title Update 3/22/2021
31908M	Contact Center: Matching Products to Consumer Needs	Test Question Update 2/12/2021
31909M	Contact Center: Consumer Transactions	Typo Fix 2/2/2021; Reg D Update 7/2/2021
32000M	Mortgage Servicing: Overview of Servicing Rules	Test Question Update 6/24/2021; Test Question Update 11/23/2021
32006M	Mortgage Servicing: Periodic Statements	Test Question Update 2/5/2021; LMS Update 10/18/2021; Test Question Update 10/22/2021
32008M	Mortgage Servicing: Privacy and Information Security	Typo Fix 2/18/2021; Test Question Update 12/10/2021
32009M	Mortgage Servicing: Customer Service and Support	Typo Fix 3/22/2021
32201M	IT Professional: BSA and OFAC Requirements for Customer Identification	New Course 1/6/2021; Title Update 2/16/2021
32202M	IT Professional: GLBA, RFP, and Other Data Security Requirements	Title Update 2/16/2021
32203M	IT Professional: ACH, Reg E, and Other Regs for Electronic Banking	New Course 2/18/2021
32204M	IT Professional: CAN-SPAM, TCPA, and Other Marketing Requirements	New Course 2/22/2021



Mortgage Lender Series Courseware		
32206M	IT Professional: Payment Card Industry (PCI) Compliance	New Course 2/2/2021
32207M	IT Professional: Managing UDAAP and Fair Lending Risks in Big Data	Tutorial Update 6/28/2021; Test Question Update 12/23/2021
32208M	IT Professional: Meeting AML Requirements through Data Analysis	New Course 2/2/2021
32209M	IT Professional: Guiding Principles for Success Fintech Initiative	Job Aid Update 2/9/2021
33007M	Lender Game Show	New Course 1/26/2021
33008M	Mortgage Loan Originator Game Show	New Course 1/26/2021



Nonbank Series Courseware		
4000N	CIP: CDD and Beneficial Ownership	Test Question Update 10/8/2021; Template Refresh 11/2/2021
4005N	Money Laundering, Fraud, and Suspicious Activity	Typo Fix 9/13/2021
4010N	Preparing for an Active Shooter in the Workplace	Template Refresh 10/22/2021
4011N	What To Do During and After a Robbery	Typo Fix 2/1/2021
4026N	Defining Ability-to-Repay and Qualified Mortgages	QM Rule Update 2/3/2021; Tutorial Update 11/16/2021
4046N	Financial Abuse of Elders: Common Schemes	Typo Fix 9/13/2021
4061N	Recognizing UDAAP Risks	Template Refresh 11/5/2021
4062N	Ethics Concerns in Cross-Selling	New Course 6/23/2021
4069N	Understanding HOEPA Loans	New Course 11/12/2021
4073N	California Consumer Privacy Act (CCPA)	Typo Fix 2/1/2021; Tutorial Update 9/17/2021; Template Refresh 12/17/2021
4090N	Homeowners Protection Act (PMI Cancellation Act)	Typo Fix 9/13/2021
4200N	Responding to COVID-19: Prevention	Tutorial Update 1/15/2021; Tutorial Update 2/5/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4201N	Responding to COVID-19: Exposure Assessment and Response	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4202N	Responding to COVID-19: What To Do If You're Sick	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021; Vaccine Update 9/17/2021
4203N	Responding to COVID-19: Flattening the Curve	Tutorial Update 6/3/2021; Vaccine Update 7/8/2021
4258N	FDCPA: Overshadowing and the Validation Notice	New Course 6/3/2021
4265N	HIPAA-HITECH Requirements	Typo Fix 8/17/2021
4270N	AML Program Overview	LMS Update 10/18/2021
4302N	Red Flags for Trade-Based Money Laundering	New Course 7/6/2021
4309N	BSA Considerations for Banking Marijuana-Related Businesses	New Course 7/13/2021
4800N	Reg E and E-SIGN Requirements for Recurring Payments for Collections	New Course 9/17/2021
4801N	CARES Act Considerations for Collections	New Course 10/15/2021
4802N	The California Rosenthal Act and Debt Collection Licensing Act	New Course 10/15/2021
20011N	RMR: Complying with the Flood Disaster Protection Act	Job Aid Update 9/28/2021
20013N	Reg E: Key Disclosures and Liability	Test Question Update 11/2/2021
20029N	Reg B: Notification Requirements	Test Question Update 1/28/2021
20031N	Understanding OFAC	Tutorial Update 1/26/2021; Tutorial Update 2/22/2021; Test Question Update 6/3/2021
20039N	Reg Z: Purpose and Application	Tutorial Update 2/15/2021
20041N	Reg Z: Open-End Credit Disclosures	Tutorial Update 11/2/2021



Nonbank Series Courseware		
20056N	FCRA: Credit Reporting Regulations	Typo Fix 3/17/2021
20072N	Fair Lending: Basic Topics and Terms	Bostock v Clayton County Update 4/6/2021
20083N	SAR: Be On Guard	Tutorial Update 1/12/2021
20084N	Servicemember Issues	Space Force Update 4/6/2021
20087N	USA PATRIOT Act	Tutorial Update 10/4/2021
20095N	Lending: Analyzing Personal Financial Statements	Test Question Update 1/15/2021
20100N	Cash Flow Analysis: Introduction and Accounting Review	Tutorial Update 1/6/2021
20116N	The FACT Act: Rules and Implications	Typo Fix 2/2/2021; Typo Fix 3/16/2021; Test Question Update 9/28/2021
20117N	Fair Debt Collection Practices Act	Flash Removal Update 2/3/2021
20123N	Advertising: Home Equity Loans and Lines of Credit	Threshold Update 12/23/2021
20301N	Understanding Privacy: The Essentials	Tutorial 1/12/2021
20325N	Consumer Loan Collections	Tutorial Update 3/16/2021; LMS Update 3/16/2021
20327N	Information Security: Preventing Identity Theft	Tutorial Update 8/31/2021
20350N	Detecting Mortgage Fraud: The Red Flags	Test Question Update 6/1/2021
20339N	Marketing: Understanding the Regulations	Test Question Update 10/4/2021; LMS Update 10/8/2021
20360N	Cybercrime Essentials for Financial Institutions	Test Question Update 1/15/2021; Tutorial Update 9/24/2021
20361N	Email Security for Financial Institutions	Tutorial Update 7/8/2021
20373N	Assessing your Mortgage Foreclosure Process	Test Question Update 9/13/2021
20390N	HMDA: Basic Information	Tutorial Update 4/6/2021
20506N	Reg Z: Ability-to-Repay and Qualified Mortgages	QM Rule Update 2/22/2021; Typo Fix 4/6/2021; Tutorial Update 6/2/2021; Job Aid Fix 7/30/2021; Tutorial Update 11/16/2021
20600N	The Automated Clearing House Network	Tutorial Update 7/13/2021
30003N	OFAC: Addressing Risks and Red Flags	Test Question Update 6/1/2021; Template Refresh 12/23/2021
30100N	Preventing Elder Financial Abuse	Fast Track Update 3/17/2021; Tutorial Update 6/2/2021
30116N	An Overview of Chapters 7 and 13 Consumer Bankruptcy	New Course 12/10/2021
30123N	Understanding the Fair Debt Collection Practices Act (FDCPA)	Test Question Update 8/5/2021; Reg F Update 9/28/2021
30165N	COVID-19: What You Need To Know	Tutorial Update 1/6/2021; Vaccine Update 6/29/2021; Tutorial Update 7/2/2021; Tutorial Update 9/13/2021; Tutorial Update 10/11/2021
30200N	Enterprise Risk Management	New Course 11/12/2021
30206N	Complying with Regulation U	New Course 6/29/2021



Nonbank Series Courseware		
30213N	Regulation W: Essentials	New Course 7/22/2021
30214N	Regulation W: Comprehensive	New Course 7/22/2021
30215N	Foreign Corrupt Practices Act (FCPA) Compliance	New Course 7/13/2021
30303N	Managing Consumer Complaints	Typo Fix 8/27/2021
30304N	Cybersecurity: Computer Security Basics	Typo Fix 3/22/2021
30305N	Cybersecurity: Phishing and Social Engineering	Tutorial Update 8/27/2021; Test Question Update 11/23/2021
30306N	Cybersecurity: Securing Mobile Devices	Typo Fix 2/3/2021; Test Question Update 9/24/2021
30308N	Telephone Consumer Protection Act (TCPA)	Tutorial Update 1/12/2021
30310N	Understanding Privacy: The Gramm-Leach-Bliley Act (GLBA)	Tutorial Update 1/28/2021; Template Refresh 10/15/2021
30311N	Right to Financial Privacy Act (RFPA)	Typo Fix 2/2/2021; Tutorial Update 9/24/2021; Template Refresh 11/16/2021; Tutorial Update 11/16/2021
30313N	Identity Theft Prevention: Safeguarding Information	Tutorial Update 1/12/2021; Typo Fix 10/4/2021; Template Update 10/8/2021; Typo Fix 11/26/2021
30316N	E-SIGN Act: Benefits and Risks	Typo Fix 2/2/2021
30317N	The Prepaid Card Rule: Consumer Protections and Disclosures	New Course 9/13/2021
30318N	Reg E: Key Disclosures and Liability, and EFT and Overdraft Compliance	Tutorial Update 2/1/2021
30319N	Reg E: Handling Errors and Complaints	Template Refresh 10/8/2021
30323N	CIP Procedures and Protections	Template Refresh 11/2/2021
30324N	Fair Credit Reporting Act (FCRA): Essentials	Tutorial Update 6/2/2021; LMS Update 10/18/2021
30332N	The ACH Network	Test Question Update 6/24/2021
30380N	Unfair, Deceptive, and Abusive Acts or Practices (UDAAP): Mitigating Risk	Test Question Update 7/13/2021; Template Refresh 10/15/2021
30401N	Regulation B: Comprehensive	Tutorial Update 2/1/2021; Bostock v Clayton County Update 3/22/2021
30402N	Regulation B: Essentials	Tutorial Update 1/15/2021; Bostock v Clayton County Update 3/26/2021; Typo Fix 10/18/2021; Template Refresh 11/2/2021
30403N	Fair Lending: Essentials	Bostock v Clayton County Update 3/26/2021; Versioning Update 3/26/2021; Tutorial Update 7/30/2021; Template Refresh 12/23/2021
30404N	Fair Lending: Comprehensive	Bostock v Clayton County Update 3/26/2021; Typo Fix 6/1/2021
30407N	HMDA: Enhanced Reporting Requirements	Tutorial Update 3/16/2021
30408N	Servicemember Series: Servicemembers Civil Relief Act (SCRA) Protections	Test Question Update 1/28/2021; Space Force Update 3/26/2021; Template Refresh 10/8/2021



Nonbank Series Courseware		
30409N	Servicemember Series: A Military Lending Act (MLA) Guide	Tutorial Update 3/22/2021; Tutorial Update 6/2/2021; Test Question Update 10/15/2021
30410N	Flood Disaster Protection Act (FDPA) Compliance	Tutorial Update 2/12/2021; Tutorial Update 7/8/2021; Template Refresh 11/5/21
30411N	Appraisals and Evaluations: Essentials	Test Question Update 10/11/2021
30418N	Mortgage Basics: Products, Documents, and Costs	Test Question Update 6/24/2021
30419N	Mortgage Basics: Steps in Lending	Test Question Update 2/23/2021
30420N	Reg Z: Fundamentals for Real Estate	Tutorial Update 3/16/2021; Threshold Update 12/23/2021
30440N	HMDA Fundamentals	Tutorial Update 3/16/2021; Typo Fix 7/6/2021; Test Question Fix 8/17/2021; Template Refresh 11/2/2021
30441N	HMDA Loan/Application Register Scenarios	New Course 6/2/2021; Test Question Update 9/13/2021
30450N	Real Estate Settlement Procedures Act (RESPA): Essentials	Test Question Update 1/15/2021; Typo Fix 3/17/2021; Typo Fix 7/30/2021; Template Refresh 11/5/2021
30501N	BSA and AML: Comprehensive	Typo Fix 2/12/2021; Tutorial Update 7/13/2021
30502N	BSA and AML: Essentials	Tutorial Update 6/1/2021; Typo Fix 10/8/2021; Template Refresh 12/14/2021
30503N	SAR: Responding to the Suspicious	Tutorial Update 6/1/2021; Tutorial Update 7/30/2021; Template Refresh 10/15/2021; Functional Update 11/16/2021
30504N	USA PATRIOT Act: Managing Compliance	Tutorial Update 3/26/2021; Tutorial Update 7/2/2021; Tutorial Update 12/7/2021
30505N	BSA Reporting: CTRs and Suspicious Activity	Test Question Update 3/16/2021
30600N	Diversity and Inclusion	Tutorial Update 3/17/2021; Typo Fix 7/30/2021; Template Refresh 10/8/2021; Tutorial Update 12/7/2021
30601N	Race, LGBTQ, Religion, and Other Protected Characteristics	Tutorial Update 8/31/2021; Test Question Update 10/8/2021
30606N	The Americans with Disabilities Act (ADA): Comprehensive	Test Question Update 1/28/2021; Job Aid Update 6/1/2021
30607N	The Americans with Disabilities Act (ADA): Essentials	Typo Fix 8/31/2021; Tutorial Update 11/23/2021
30608N	Eliminating Retaliation in the Workplace	Test Question Update 1/12/2021
30609N	Preventing Workplace Harassment for Employees	Tutorial Update 2/1/2021; Tutorial Update 6/28/2021; Tutorial Update 8/13/2021; Template Refresh 10/22/2021; Tutorial Update 11/2/2021
30610N	Preventing Workplace Harassment for Supervisors	Tutorial Update 6/28/2021; Tutorial Update 8/13/2021
30612N	Workplace Violence	Tutorial Update 1/14/2021
30615N	Managing Social Media in the Workplace	Tutorial Update 9/17/2021
30700N	UDAAP: Mitigating Risk for Money Services Businesses	New Course 6/24/2021
30701N	BSA and AML Requirements for Money Services Businesses	New Course 6/24/2021
30702N	Identity Theft Prevention for Money Services Businesses	New Course 6/28/2021



Nonbank Series Courseware		
30703N	The GLBA and Consumer Privacy for Money Services Businesses	New Course 8/3/2021
30704N	Reg E and E-SIGN Act Compliance for Money Services Businesses	New Course 7/2/2021
30705N	Fair Treatment Considerations for Money Services Businesses	New Course 8/4/2021
30800N	UDAAP: Mitigating Risk for Collections	New Course 7/2/2021
30801N	FDCPA Essentials for Collections	New Course 8/19/2021
30802N	The Regulation F Debt Collection Rule for Collections	New Course 8/27/2021
30803N	The GLBA's Privacy Rule for Collections	New Course 8/13/2021
30804N	Servicemembers Civil Relief Act (SCRA) Compliance for Collections	New Course 9/9/2021
30806N	Telephone Consumer Protection Act (TCPA) Compliance for Collections	New Course 9/24/2021
30807N	FCRA and FACT Act Considerations for Collections	New Course 9/24/2021
30808N	Fair Lending Considerations for Collections	New Course 8/13/2021
31101N	Frontline: Matching Products and Explaining Terms	Reg D Update 1/15/2021; Tutorial Update 7/2/2021
31102N	Frontline: Providing Disclosures for Reg E, Reg DD, Reg CC, and Privacy	Title Update 1/14/2021
31103N	Frontline: Opening Business Accounts	Tutorial Update 9/13/2021
31104N	Frontline: CIP and FCRA for Opening Deposit Accounts	Title Update 1/14/2021
31113N	Frontline: Negotiable Instruments	Tutorial Update 6/1/2021; Test Question Update 10/15/2021
31123N	Frontline: Reg E, Overdrafts, and Error Resolution	Title Update 1/14/2021; Typo Fix 10/18/2021
31124N	Frontline: ACH, Wire, and Remittance Transfers	Tutorial Update 1/26/2021
31130N	Frontline: Marketing Regulations including TCPA, CAN-SPAM and UDAAP	Title Update 1/14/2021
31131N	Frontline: Identity Theft and Elder Abuse	Typo Fix 3/26/2021; Tutorial Update 11/5/2021
31132N	Frontline: Fair Lending Considerations	Bostock v Clayton County Update 3/22/2021
31133N	Frontline: Robbery and Security	Tutorial Update 1/14/2021
31137N	Frontline: Regulation CC and Funds Availability	Tutorial Update 10/15/2021
31400N	Mortgage: TCPA, CAN-SPAM, and Other Marketing Rules	Title Update 6/23/2021
31401N	Mortgage: Matching Products and Avoiding Steering	Title Update 7/2/2021
31402N	Mortgage: The FCRA, FACT Act, and Pulling Credit Reports	Title Update 7/2/2021



Nonbank Series Courseware		
31403N	Mortgage: Reg B, Reg Z, RESPA, and Completing the Application	Title Update 6/24/2021
31410N	Mortgage: Providing Disclosures for Reg Z, RESPA, Reg B, and More	Title Update 6/24/2021
31411N	Mortgage: Ordering Reports for FCRA, FDPA, and More	Title Update 7/6/2021
31412N	Mortgage: Verifying Applicant Information Under BSA, RESPA, and More	Title Update 6/3/2021
31431N	Mortgage: Flood Insurance, FIRREA and Other Regs in Underwriting	Title Update 6/23/2021; Job Aid Update 7/8/2021
31432N	Mortgage: Reg Z, ATR, and Calculating DTI in Underwriting	QM Rule Update 2/12/2021; Title Update 6/24/2021; Tutorial Update 7/22/2021; Tutorial Update 10/8/2021
31433N	Mortgage: Applying Reg B and UDAAP in Underwriting	Title Update 6/24/2021
31434N	Mortgage: BSA and Red Flags for Fraud in the Underwriting Process	Title Update 6/23/2021
31460N	Mortgage: Explaining Reg Z, RESPA, the FDPA, and More at Closing	Title Update 6/23/2021
31461N	Mortgage: BSA and AML Considerations Before You Close	Title Update 6/23/2021
31470N	TILA-RESPA Integrated Disclosures	Tutorial Update 2/9/2021
31481N	Mortgage: BSA, GLBA, and Preventing Fraud	Job Aid Update 1/28/2021; Title Update 6/23/2021
31502N	Consumer Lending: Understanding the Application Process	Optimization Update 8/18/2021
31511N	Consumer Lending: Home Equity Loans	Tutorial Update 8/5/2021
31512N	Consumer Lending: Credit Cards	Tutorial Update 3/26/2021
31521N	Consumer Lending: Borrower Protections	Tutorial Update 2/18/2021
31531N	Consumer Lending: Considerations in Underwriting	Test Question Update 11/23/2021
31601N	Executive Leadership: Importance of Compliance	Tutorial Update 8/5/2021
31609N	Executive Leadership: Fair Lending and UDAAP	Tutorial Update 2/27/2021; Bostock v Clayton County Update 3/26/2021
31611N	Executive Leadership: Strategic Planning	Typo Fix 2/9/2021
31612N	Executive Leadership: Rules and Regulations for Insiders	Versioning Update 6/1/2021
31702N	Compliance Officer: Complaint Management	Typo Fix 6/3/2021
31708N	Compliance Officer: CRA Examination Management	Test Question Update 1/28/2021
31800N	Commercial Lending: UDAAP, Reg B, and Other Fair Lending Issues	Title Update 3/17/2021; Bostock v Clayton County Update 3/26/2021; Typo Fix 7/6/2021; Tutorial Update 9/28/2021; Tutorial Update 10/18/2021



Nonbank Series Courseware		
31801N	Commercial Lending: Reg Z, Reg B, and Completing the Application	Title Update 3/17/2021; Test Question Update 10/8/2021
31802N	Commercial Lending: Determining Capacity and Cash Flow in Underwriting	Title Update 3/11/2021
31803N	Commercial Lending: Evaluating Collateral and Credit in Underwriting	Title Update 3/17/2021
31804N	Commercial Lending: Ethics and the Bank Bribery Act	Title Update 3/11/2021
31805N	Commercial Lending: Reg B and Reg Z Considerations at Closing	Title Update 3/22/2021; Tutorial Update 6/3/2021
31806N	Commercial Lending: UDAAP and Addressing Borrower Complaints	Title Update 6/23/2021; Test Question Update 11/5/2021
31807N	Commercial Lending: CRA, Reg O, and Other Portfolio Concerns	Test Question Update 3/16/2021; Title Update 3/16/2021
31808N	Commercial Lending: BSA, OFAC, and Other Security Concerns	Title Update 3/22/2021
31809N	Commercial Lending: Reg Z, Reg B, and Other Rules for Credit Cards	Tutorial Update 2/22/2021; Course Title Update 3/22/2021
31908N	Contact Center: Matching Products to Consumer Needs	Test Question Update 2/12/2021
31909N	Contact Center: Consumer Transactions	Typo Fix 2/2/2021; Reg D Update 7/2/2021
32000N	Mortgage Servicing: Overview of Servicing Rules	Test Question Update 6/24/2021; Test Question Update 11/23/2021
32006N	Mortgage Servicing: Periodic Statements	Test Question Update 2/5/2021; LMS Update 10/18/2021; Test Question Update 10/22/2021
32008N	Mortgage Servicing: Privacy and Information Security	Typo Fix 2/18/2021; Test Question Update 12/10/2021
32009N	Mortgage Servicing: Customer Service and Support	Typo Fix 3/22/2021
32100N	Wealth Management: Traditional IRA Fundamentals	Tutorial Update 6/1/2021
32108N	Wealth Management: Nondeposit Investment Products	Test Question Update 1/26/2021
32109N	Wealth Management: HSA Fundamentals	Contribution Limit Update 2/12/2021
32201N	IT Professional: BSA and OFAC Requirements for Customer Identification	New Course 1/6/2021; Title Update 2/16/2021
32202N	IT Professional: GLBA, RFP, and Other Data Security Requirements	Title Update 2/16/2021
32203N	IT Professional: ACH, Reg E, and Other Regs for Electronic Banking	New Course 2/18/2021
32204N	IT Professional: CAN-SPAM, TCPA, and Other Marketing Requirements	New Course 2/22/2021



Nonbank Series Courseware		
32206N	IT Professional: Payment Card Industry (PCI) Compliance	New Course 2/2/2021
32207N	IT Professional: Managing UDAAP and Fair Lending Risks in Big Data	Tutorial Update 6/28/2021; Test Question Update 12/23/2021
32208N	IT Professional: Meeting AML Requirements through Data Analysis	New Course 2/2/2021
32209N	IT Professional: Guiding Principles for Success Fintech Initiative	Job Aid Update 2/9/2021
33007N	Lender Game Show	New Course 1/26/2021
33008N	Mortgage Loan Originator Game Show	New Course 1/26/2021



Professional Skills Courseware		
50049	Multigenerational Workforce	New Course 7/22/2021
50050	Gender Identity	New Course 7/22/2021
50124	Handling Difficult Customers	Typo Fix 2/2/2021
50231	Preventing Workplace Harassment for Supervisors (CA)	Course Refresh 8/5/2021
50232	Preventing Workplace Harassment for Employees (CA)	Course Refresh 8/5/2021; Tutorial Update 9/24/2021
50280	Preventing Workplace Harassment for Employees (IL)	Tutorial Update 2/2/2021; Tutorial Update 6/28/2021
50281	Preventing Workplace Harassment for Supervisors (IL)	Tutorial Update 6/28/2021
50282	Preventing Workplace Harassment for Employees (NY)	Job Aid Update 2/2/2021; Tutorial Update 6/28/2021
50283	Preventing Workplace Harassment for Supervisors (NY)	Job Aid Update 2/2/2021; Tutorial Update 6/28/2021
50300	Managing Stress During a Pandemic	New Course 2/9/2021
50301	The Future of Work	New Course 3/26/2021
50302	De-Escalating Confrontations Over Masks	New Course 3/26/2021
50303	Best Practices for Returning to Work for Employees	New Course 3/26/2021
50304	Best Practices for Returning to Work for Supervisors	New Course 3/26/2021
50305	Employee Rights Under the Families First Coronavirus Response Act	New Course 3/26/2021
50306	Returning to the Workplace During a Pandemic	New Course 3/26/2021
50307	Hiring Right in a Virtual Environment	New Course 6/29/2021
50308	Presentations that Work in a Virtual Environment	New Course 6/29/2021
50309	Skills for Being Interviewed in a Virtual Environment	New Course 6/29/2021
59020	Microsoft 365 Excel	New Course 12/3/2021
59021	Microsoft 365 OneDrive	New Course 12/3/2021
59022	Microsoft 365 Outlook	New Course 12/3/2021
59023	Microsoft 365 Word	New Course 12/3/2021
59024	Microsoft 365 PowerPoint	New Course 12/3/2021
59025	Microsoft 365 OneNote	New Course 12/3/2021
59026	Microsoft 365 WebSites	New Course 12/3/2021
59027	Microsoft 365 Yammer	New Course 12/3/2021
59028	Microsoft 365 Excel Mini-Course	New Course 12/17/2021
59029	Microsoft 365 PowerPoint Mini-Course	New Course 12/17/2021
59030	Microsoft 365 Word Mini-Course	New Course 12/17/2021
59040	Microsoft Office 20219 Excel	New Course 12/10/2021
59041	Microsoft Office 2019 Word	New Course 12/10/2021
59042	Microsoft Office 2019 PowerPoint	New Course 12/10/2021
59043	Microsoft Office 2019 Outlook	New Course 12/10/2021
59044	Microsoft Office 2019 Visio	New Course 12/10/2021



Professional Skills Courseware		
59045	Microsoft Office 2019 SharePoint	New Course 12/10/2021
59046	Microsoft Office 2019 OneDrive	New Course 12/10/2021
59047	Microsoft Teams	New Course 12/10/2021