

# 2021 Courseware Retirements

## FAQ

### Why does BAI retire courses?

BAI Learning & Development is committed to providing a library of high quality, reputable courseware to meet your training needs. As part of this commitment, we constantly update, refresh, and add new courses to your library. As regulatory changes occur and eLearning best practices evolve, occasional retirement of courses is also necessary to ensure that learners have access to the highest quality instruction.

### Where can I find a list of retired courses?

The BAI Courseware Retirements list can be found on [BAI L&D Connect®](#) under either the Compliance or Professional Development “Courseware” pages.

### When will courses be retired?

Most course retirements take place at the end of the calendar year. BAI will send timely communications and post a listing of upcoming course retirements on [BAI L&D Connect®](#).

### Will any of my Rules be impacted if a Course is retired?

If the Rule is created or copied over before the course(s) are officially retired, the Rule must be edited to remove them. For help in replacing any retired courses, there is a “Replacement Title” column in the yearly Course Retirements document.

### If a student has a retired course in their enrollments, will they still be able to complete it?

Yes, if a student is enrolled in the course, they will still be able to complete it until the retirement date.

### If a student has a retired course on their My Dashboard page, will it disappear on the retirement date?

The course will still remain on their My Dashboard page until the retirement date and will be inaccessible after this date.

### Will the retired courses be replaced?

One-to-one replacements for the retired courses are not necessary or intended, as BAI already offers courses with equivalent content for each of the retired topics. The lists of equivalent courses can be found on [BAI L&D Connect®](#) under either the Compliance or Professional Development “Courseware” pages.

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### What impact will retired courses have on the student transcript?

Student transcripts will display courses with the appended course title Retiring [Retirement Date]. As a reminder, the title reflects that the course is available until this day, and learners who have the course assigned will be able to access and complete it until then. These courses cannot be assigned for future completion after this day.

### Will retired course still show up in reports?

Yes, course titles will be appended with the title that includes Retiring [Retirement Date].

### I have customized a retired course using I-Modify; what will happen to my modified courses?

There will be no impact to I-Modify courses. However, the BAI base course will no longer be updated by BAI and continued use of the I-Modify version could expose your learners to outdated or noncompliant information as regulations evolve.

### Who can I contact for support?

Please contact your dedicated [Relationship Manager](#), or call 800-224-9889 if you are unsure who your RM is.