



Learning & Development Newsletter



Ability to Assign BAI Documents and Resources

As part of our BAI Documents and Resources project later this month you will be able to assign documents in the BAI Learning Manager. This new functionality will give Training Administrators and Managers the ability to **distribute** documents to their learners.

- *Training Administrators* can add documents to Rules or manually distribute to individual learners via the View Assignment modal
- *Managers* can distribute to individual direct reports or multiple direct reports via the Add Assignment to Team modal
- Assigned documents will display in your learners My Documents list

To help get you started we have prepared document recommendations for several roles initially. Please visit [BAI L&D Connect](#)® to review these materials and much more.

Document Recommendations

Click on a tile below to view document recommendations by role. Check back in the coming weeks for more suggestions.



Tellers



Compliance Officers



Mortgage Lending



Branch Managers

2021 Courseware Retirements

We understand that you need the latest, most up-to-date information to train your organization. BAI is continuously updating our courseware to stay ahead of industry issues. **Effective December 31, 2021, BAI will discontinue several courses and replace them with updated courses from the BAI courseware library.**

As a result, we do recommend you remove these courses from your 2022 training plans.

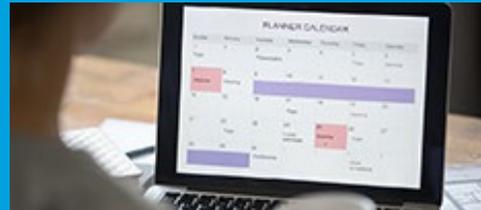
Similarly, we recommend that all learners enrolled in these courses complete them prior to December 31, 2021.

[List of Courses to be Removed and Recommended Replacements](#)

Visit [BAI L&D Connect](#)® to view the complete list of course updates.

Jump Start Your 2022 Planning with BAI Training Insights

Experience a better way to plan training with [BAI Training Insights](#), the innovative tool in the BAI Learning Manager, that helps you develop and document training selections more efficiently. Fostering stronger collaboration across your organization while enhancing productivity and audit readiness, BAI Training Insights gives you confidence that you are effectively managing your organizational risk with your annual training.



Enhance Your Training Management

- Simplify yearly planning, courseware selection and decision documentation.
- Identify appropriate training assignments to increase employee productivity.
- Boost collaboration across departments while planning for annual training.
- Have confidence that you are ready for your next audit.

Contact your relationship manager to learn more about the many benefits of utilizing BAI Training Insights.

Upcoming Webinar

Review new BAI content and functionality available to leverage for 2022

November 18 | 1:00 - 2:00 PM CT

This webinar will highlight newly released and upcoming content, including our new course template. We will also demonstrate our new documents functionality in the BAI Learning Manager and discuss how you can assign them for specific roles. Please join us for 60 minutes including a Q&A session.

Discussion will include:

- Newly released and upcoming content including BAI Documents and Resources
- BAI's new courseware template developed in Storyline
- BAI Documents and Resources demo in the BAI Learning Manager
- Review Training Insights and updated data
- Helpful resources such as our 2021 retirements and a list of all new courses developed this year

Presenters: **Stephen O'Brien and Jason Linnenbrink**

[Sign Up Now](#)

BSA Will Soon Apply to Antiquities Market

[FinCEN](#) is seeking input regarding a potential rule to bring antiquities dealing under the provenance of the Bank Secrecy Act. The antiquities market has long been used to launder money; as part of the AML Act of 2020, FinCEN is working to root out bad actors in the antiquities market, and financial institutions should be aware of how future rules may potentially affect their safe deposit box and wealth management customers.

New BAI Collections and Money Services Businesses Courseware

Introducing the newly released BAI Collections and Money Services Businesses (MSBs) Curriculums. These curriculums consist of 17 new courses—11 courses intended to create targeted training for employees of creditor recovery departments, debt sales departments, debt collection agencies, debt collection law firms, debt buyers, and debt servicers, and 6 courses for employees of MSBs. The courses cover key areas of regulatory compliance, including UDAAP, privacy, Regulation E and the E-SIGN Act, and fair lending and feature audio, video, interactive activities, and relevant scenarios.

Click [here](#) to view the full course listing of the BAI Collections Curriculum and [here](#) to view the BAI Money Services Business (MSB) Curriculum.

New Course Releases

This past month BAI added new interactive courses including:

Compliance Libraries

- [30804BCMN](#) - Servicemembers Civil Relief Act (SCRA) Compliance for Collections
- [30317BCN](#) - The Prepaid Card Rule: Consumer Protections and Disclosures
- [4800BCMN](#) - Reg E and E-SIGN Requirements for Recurring Payments for Collections
- [30806BCMN](#) - Telephone Consumer Protection Act (TCPA) Compliance for Collections
- [30807BCMN](#) - FCRA and FACT Act Considerations for Collections

Visit [BAI L&D Connect](#)® to view the complete list of course updates.

90 Day Outlook

Published monthly, the 90 day regulatory outlook identifies recent regulatory announcements and key dates for the upcoming 90 days, and identifies related BAI course updates and resources.

[View Now](#)



90 Day
Outlook

BAI Holiday Hours



Please note BAI will be closed Thursday, November 25th and Friday, November 26th.

BAI Banking Strategies: **Industry Thought Leadership**

Personalization offers 'tremendous opportunity' for banks and credit unions

The personalization trend being driven by online retail, streaming media and other industries is also a front-of-mind issue for banks and credit unions. [Listen now »](#)

U.S. banks are playing catch-up on digital technology

Jean-Pierre Lacroix, president of the branding and design firm SLD, tells us what North American banks can learn from overseas financial institutions about the latest tech and how they can put those insights to work. [Listen now »](#)

The changing intersection of banking and technology

As banks and credit unions look to accelerate their digital transformation, what's the best strategy? A large-scale makeover? Or a "one-bite-at-a-time"

approach? Learn from industry leaders and understand best practices with the insights shared in this month's BAI Executive Report. [Read more »](#)

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Contact Us

Email us at learn@bai.org or call 800-224-9889.



115 S. LaSalle, Suite 3300,
Chicago, IL 60603-3801, USA
800-224-9889

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