



BAI Documents and Resources Available Now

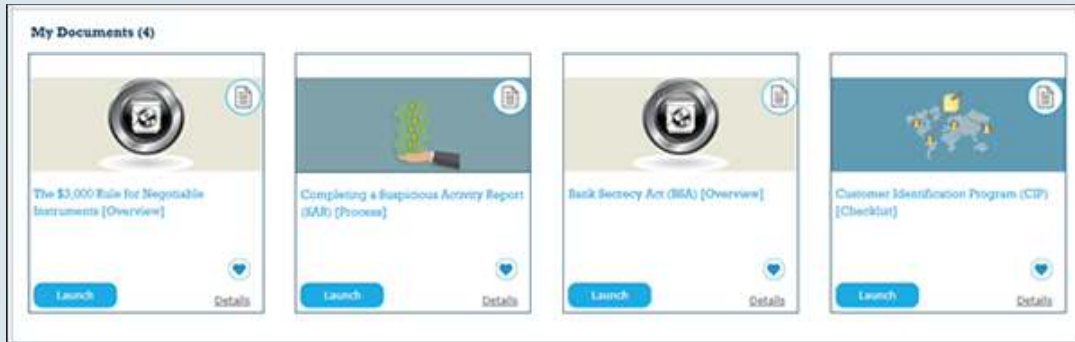
Last week, all BAI Learning Manager customers **gained access** to more than 200 documents in their portals as part of phase 1 launch of this new functionality.

This new library includes content such as topic overviews, checklists, red flags, whitepapers, videos, and highly requested job aids such as "How to Complete a SAR" and "How to Complete a CTR".

Your learners can now:

- **Search** for documents in our catalog
- **Browse** the newly created Documents library
- **Heart** documents and resources to pin them to their Student Dashboard
- Use the **My Documents** section in the Student Dashboard to quickly reference key resources





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Industry News: Data Collection and Small Business Lending

What is it?

Per Dodd-Frank, Congress directed the CFPB to better regulate the collection of small business lending data. Section 1071 of the Act added amendments to Regulation B (ECOA) that would require financial institutions (banks, credit unions, mortgage companies and non-banks) to compile, maintain, and provide data on applications for credit for women-owned, minority-owned, and small businesses.

Why is this happening?

The CFPB has a goal to facilitate enforcement of fair lending laws across the board.

This would apply to communities, agencies, and institutions that offer credit to identify business and community development needs and opportunities. Specifically, those of women-owned, minority-owned, and small businesses.

What to Expect...

The proposal states that required covered financial institutions collect and report (to the CFPB) most data on applications for credit for small businesses, particularly those that are owned by women or minorities.

Be prepared to review reporting procedures, customer base data, and other reporting areas.

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Develop Training Plans Virtually with BAI Training Insights

[BAI Training Insights](#), the innovative tool in the BAI Learning Manager, can save you time by eliminating the manual planning processes you have experienced in the past.



Combined with BAI's flexible courseware, BAI Training Insights is designed to help you electronically develop your training plans, enabling you to foster stronger collaboration with key decision makers throughout your organization, regardless of location, and provide an audit trail for regulatory reporting.

Contact your relationship manager to learn more about the many benefits of utilizing BAI Training Insights.

New Course Releases

This past month BAI added new interactive courses including:

[Compliance Libraries](#)

- [30803BCMN](#) - The GLBA's Privacy Rule for Collections
- [30808BCMN](#) - Fair Lending Considerations for Collections
- [30801BCMN](#) - FDCPA Essentials for Collections
- [30802BCMN](#) - The Regulation F Debt Collection Rule for Collections

Visit [BAI L&D Connect](#)® to view the complete list of course updates.

Upcoming Webinar

Quarterly Regulatory Update

October 28 | 1:30 - 3:00 PM CT

Join us to learn what you need to know about recent changes and any related issues, from BSA and deposit concerns, to HMDA, TRID, and UDAAP concerns, and more.

Presenter:

Melissa Blaser, Senior Manager Compliance, Wipfli LLP

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90 Day Outlook

Published monthly, the 90 day regulatory outlook identifies recent regulatory announcements and key dates for the upcoming 90 days, and identifies related BAI course updates and resources.

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90 Day
Outlook

BAI Banking Strategies: **Industry Thought Leadership**

BAI Deep Dive: Personalizing the Customer Experience

Personalization has also become a must-have for businesses — it improves bottom lines and customer satisfaction. Get insights on new ways to take personalization to the next level. [Read more »](#)

Pandemic changes make the case for benchmarking

To navigate the financial industry's new normal, it is critical to base strategic decisions on in-depth data analysis. [Read more »](#)

Develop a workforce strategy for future success

To address the incoming changes in the financial industry, banks and credit unions need the right data on skills gaps, diversity and more. [Read more »](#)

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actionable insights and groundbreaking ideas. Get *BAI Banking Strategies* Daily delivered to your inbox.

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