Discover Learning Gaps in your Organization

Question-level analytics (QLA) data provides a wealth of knowledge, both in terms of summary and in-depth analysis from your learners' completions in the BAI Learning Manager. After each attempt learners make towards finishing a course, the subsequent data is stored in our database and made available for you to report on.

This information gives you the ability to identify learners who consistently miss questions on the same concepts and regulations or perhaps one department struggling with a particular topic. This reporting information is available to you today, and can offer a fuller picture of your students' subject mastery and pinpoint misunderstood topics.

Potential benefits to you include:

- Tracking of acknowledgement of Policies
- Identify regulatory topic deficiencies
- Provide analysis on commonly missed questions
- Utilize data to establish remedial training activities
- Proactively avoid non-compliance fines

Today, QLA data is available for BAI content, custom courses uploaded into the BAI Learning Manager, and all I-Design courseware. To get started now, go to the Reports Dashboard in the BAI Learning Manager or please see our 2-minute demo video.

Contact your [relationship manager](#) to learn more about the many benefits of utilizing BAI Question-level analytics.

How prepared is your institution to respond to new and existing sanctions?

Assess Your Identification Procedures and OFAC Risks

We know this is an important time to review internal processes that keep your organization and customers safe. With our CIP Checklist, you can feel confident that your identification and OFAC procedures are front of mind for your staff and:

- Ensure your institution is collecting and reviewing the proper information for individual and business accounts
- Record if any non-documentary methods were used and if there was any lack of verification
- [Click here to learn more](#)!

May Webinars

Compliance management in the current regulatory environment

May 5 | 1:00 - 2:00 PM CT

In today's changing regulatory environment – from OFAC and sanctions, to fair lending concerns – your compliance management program is more important than ever. Compliance will require a coordinated effort from almost everyone in your organization including the board, management, and frontline staff.

Presenter: **Bill Elliott, CRCM, Senior Consultant and Director of Compliance Education Young & Associates, Inc.**

Sign Up Now

Find out what's new and how BAI can improve your training program

May 12 | 1:00 - 2:00 PM CT

This webinar will provide an update on BAI's recently released Small Business Lending courseware, newly released Mini-Courses and Documents, as well as an overview of our in-progress development efforts on Cybersecurity courseware. We will also cover the success we are seeing organizations have with BAI's new Documents functionality and Question Level Analytics reporting in the BAI Learning Manager. Please join us for 60 minutes including a Q&A session.

Presenter: **Stephen O'Brien and Jason Linnenbrink**

Sign Up Now

New Releases

This past month BAI added new interactive courses and relevant documents including:

Compliance Library:

- 4012BCMN – BSA/AML: Due Diligence for Politically Exposed Persons (PEPs) [Mini-Course]
- 4100BCMN – Defense Against Social Engineering: Impersonation [Mini-Course]
- 4105BCMN – Cybersecurity Incident Notification Requirements [Mini-Course]
- 4205BCMN – Mortgage Relief under RESPA for Hardship Related to COVID-19 [Mini-Course]
- 30305BCMN – Cybersecurity: Phishing and Social Engineering
- 30307BCMN – Cybersecurity: Social Media Security
- 32302BCMN – Building Relationships for Small Business Lending
- 32305BCMN – Loan Servicing for Small Business Lending
- 32307BCMN – The Paycheck Protection Program for Small Business Lending
- 32308BCMN – The Main Street Lending Program for Small Business Lending
- 32309BCMN – Loan Origination for Small Business Lending

[Documents and Resources:](#)

- 1131 – Defense Against Social Engineering: Phishing [Overview]

Visit [BAI L&D Connect](#) ® to view the complete list of course updates.

90 Day Outlook

Published monthly, the 90 day regulatory outlook identifies recent regulatory announcements and key dates for the upcoming 90 days, and identifies related BAI course updates and resources.

View Now

BAI Holiday Hours

Please note BAI will be closed Monday, May 30th.

BAI Banking Strategies: *Industry Thought Leadership*

It's not too late for community banks to digitally transform
Two years after the pandemic began, the rush to digital by banks and credit unions continues at a rapid clip. BrightFi's Josh Brown joins us to discuss what digital transformation might look like for smaller financial institutions.
[Listen now »](#)

Balancing climate urgency and business reality
Climate First Bank founder and CEO Ken LaRoe joins us to talk about his startup institution, its name and its values in the context of broader issues in banking today. Listen now »

4 questions to ask for bank-fintech partnership success
As consumers continue demanding better digital experiences, banks and credit unions should be focused on greater virtual access and convenience. Read more »

BAI Banking Strategies is the financial services industry's trusted source for actionable insights and groundbreaking ideas. Get *BAI Banking Strategies* Daily delivered to your inbox.

Subscribe Here

Contact Us

Email us at learn@bai.org or call 800-224-9889.