Improved BAI Catalog Search Capabilities

Finding the right course can be difficult, particularly when there are hundreds of courses to choose from... but it does not have to be.

At BAI, we have an interactive catalog of all currently available courses. We are committed to ensuring a superior catalog experience by providing training administrators and students various ways to filter, search, and browse.

Recently BAI has made several improvements to enhance your ability to quickly find the right course, including:

- Tailored searches that allow you to search by regulation names, their acronyms, synonyms, or other keywords. Plus, easy lookup for our most popular courses
- Refined topics to ensure only the best, most relevant course results appear
- New skills to provide you an alternative way to filter and assign courseware
- New interactivity filters to find courses containing enhanced accessibility features more easily like keyboard shortcuts, and closed captioning on all audio and video just to name a few
- Newest and most popular courses are identified with notes appearing next to every course
- Refreshed course tile images across all libraries
- And so much more!

Seven Principles for Designing Better Courses

Engaging adult learners in compliance training can be challenging. Unfortunately, suboptimal courses waste training time and result in compromised outcomes.

As an industry-leading provider of financial services compliance training and professional development, BAI has insight into how to create courses that your students will connect with and remember.

Let us guide you through developing courses that meet your goals for student completion and retention by:

- Speaking to the readiness and specific experiences of adult learners
- Emphasizing what students absolutely need to know—and omitting the nonessential
- Structuring content to synchronize with focus limits of learners
- And more!

Download "Seven Principles for Designing Better Courses" for easy reference!

Industry News: CFPB Reiterates Importance of ECOA Beyond the Application Process

Recently, the CFPB issued an advisory opinion to remind institutions that the Equal Credit Opportunity Act applies to the whole life of a loan – not just to the application process. Loan servicers cannot discriminate on a prohibited basis, and if adverse action is taken on an existing line of credit (for example, terminating an existing line of credit), the institution must send the borrower an adverse action notice explaining why the action was taken.

BAI has updated the following courses to better emphasize the ECOA's applicability to the whole life of a loan:

- **30401BMCN** – Reg B: Comprehensive
- **30402BCMN** – Reg B: Essentials
- **30403BCMN** – Fair Lending: Essentials

July Webinar

Quarterly Regulatory Update

July 28, 2022 | 1:30 PM – 3:00 PM CT

Join us for this complimentary BAI webinar to learn what you need to know about recent changes and any related issues, from BSA and deposit concerns, to HMDA, TRID and UDAAP concerns, and more.

Presenter: **Melissa Blaser, Partner, Wipfli LLP**

Sign Up Now

New Releases

This past month BAI added new interactive courses and relevant documents including:

Compliance Courseware:

- **30304BCMN** – Cybersecurity: Computer Security Basics
- **30361BCMN** – Email Security for Financial Institutions
- **30422BCMN** – Regulation Z: Open–End Credit Disclosures
- **30425BCN** – Regulation Z: Closed–End Credit Disclosures
- **34021BCMN** – Regulation Z: The Basics
- **34022BCMN** – Regulation Z: HPMLs and The Escrow Rule
- **4071BCMN** – Regulation Z: Reverse Mortgages [Mini–Course]

Documents and Resources:

- 1132BCMN – Defense Against Social Engineering: Phishing [Video]

- 1133BCMN – Defense Against Social Engineering: Impersonation [Video]
- 1135BCMN – Cybersecurity: Phishing and Social Engineering [Video]
- 1136BCMN – Cybersecurity: Social Media Security [Video]
- 1137BCMN – Cybersecurity: Securing Mobile Devices [Video]

Visit BAI L&D Connect ® to view the complete list of course updates.

90 Day Outlook

Published monthly, the 90 day regulatory outlook identifies recent regulatory announcements and key dates for the upcoming 90 days, and identifies related BAI course updates and resources.

View Now

90 Day Outlook

BAI Holiday Hours

BAI will be closed Friday, July 1st and Monday, July 4th in observance of Independence Day.

BAI Banking Strategies: Industry Thought Leadership

The top 10 regulatory trends in banking
To survive and thrive, the banking industry should keep an eye on the fundamentals while preparing for new laws and regulations. Read more »

Protecting banking customers from themselves
With social engineering scams on the rise, banks and credit unions must adopt new strategies to combat fraud and maintain trust. Read more »

The thinking behind Citizens Bank's M&A spree
Don McCree, vice chairman and head of commercial banking at Citizens, is with us to talk about Citizens' M&A strategy and what he sees ahead for the industry. Listen now »

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