



## BAI Banking Series

### All Staff – General Curriculum Plan

This Curriculum Plan recommends courses based on typical tasks completed by All Staff and is intended to serve as a resource when planning curriculums or Rules. In addition to these recommended courses, there may be other training requirements of your specific regulator, state, or financial institution. The courses included here are mainly subject-based courses. It is not inclusive of [role-based](#) or [mini-courses](#) that may be more appropriate for your institution.

Recommended Courses
<a href="#">30120B</a> - Business Continuity Planning
<a href="#">30201B</a> - Robbery Prevention and Response
<a href="#">30121B</a> - Successful Selling: A Process Approach
<a href="#">30600B</a> - Diversity and Inclusion
<a href="#">30601B</a> - Race, LGBTQ, Religion, and Other Protected Characteristics
<a href="#">30607B</a> - The Americans with Disabilities Act (ADA): Essentials
<a href="#">30609B</a> - Preventing Workplace Harassment for Employees
<a href="#">30612B</a> - Workplace Violence
<a href="#">30614B</a> - Americans with Disabilities Act (ADA): Public Accommodations
<a href="#">30304B</a> - Cybersecurity: Computer Security Basics
<a href="#">30314B</a> - Identity Theft Red Flags: Duties of Financial Institutions and Creditors
<a href="#">30360B</a> - Cybercrime Essentials for Financial Institutions
<a href="#">30361B</a> - Email Security for Financial Institutions
<a href="#">30362B</a> - Password Security for Financial Institutions
<a href="#">30363B</a> – Internet Security Essentials for Financial Institutions
<a href="#">30630B</a> – Working Ethically