2023 BAI Course Retirements

Frequently Asked Questions

Why does BAI retire courses?

BAI Learning & Development is committed to providing a library of high quality, reputable courseware to meet your training needs. As part of this commitment, we continually update, refresh, and add new courses to your library. As regulatory changes occur and eLearning best practices evolve, occasional retirements of courses is also necessary to ensure that learners have access to the highest quality instruction.

Where can I find a list of retired courses?

The BAI Courseware Retirements list can be found on BAI L&D Connect® under either the Compliance or Professional Development "Courseware" pages.

When will courses be retired?

All course retirements take place at the end of the calendar year (specifically, end of day 12/31/23). BAI will send timely communications and post a listing of upcoming course retirements on BAI L&D Connect®.

Will any of my rules be impacted if a course is retired?

If your rules are set to close on the same day or before the 12/31/23 date, you do not need to make any edits. However, if your rules contain any of the courses BAI plans to retire, and you copy the rule over for 2024 you will need to manually remove those courses in the rule, and potentially replace them with the suggested replacements from BAI if you so choose.

If a student has a retiring course in their enrollments, will they still be able to complete it?

If a student is enrolled in a retiring course, they will still be able to complete it until the retirement date.

If students have retired courses on their My Dashboard page, will it disappear after 12-31-23?

No, the course will still remain on their My Dashboard page after the retirement date, but it will be inaccessible. This is why BAI recommends making sure rules assigning this training close out (or you remove these courses from rules) on or before the retirement date, to avoid student confusion.

What impact will retired courses have on students' transcripts, or in reporting?

Retired courses will still display on students' transcripts and in reporting, just with an appended course name: "Retiring 12-31-23."

Who can I contact for support?

Please contact your dedicated Relationship Manager, or call 1-800-224-9889 if you are unsure who your contact is.

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