

BAI Banking SeriesReal Estate Lending Curriculum Plan

This Curriculum Plan recommends courses based on typical tasks completed by Mortgage Lending Personnel and is intended to serve as a resource when planning curriculums or Rules. In addition to these recommended courses, there may be other training requirements of your specific regulator, state, or financial institution. The courses included here are mainly subject-based courses. It is not inclusive of <u>role-based</u> or <u>mini-courses</u> that may be more appropriate for your institution.

Recommended Courses
30504B – USA PATRIOT Act: Managing Compliance
30123B – Understanding the Fair Debt Collection Practices Act (FDCPA)
30417B – Mortgage Basics: Laws and Regulations
30418B – Mortgage Basics: Products, Documents, and Costs
30003B – OFAC: Addressing Risks and Red Flags
30201B – Robbery Prevention and Response
30203B – Bank Holding Company Act: Anti-Tying
30313B – Identity Theft Information: Safeguarding Information
30330B – Regulation O: Essentials
30404B – Fair Lending: Comprehensive
30405B – Community Reinvestment Act (CRA): Essentials
<u>30408B</u> – Servicemember Series: Servicemembers Civil Relief Act (SCRA) Protections
30502B – BSA and AML: Essentials
31400B – Mortgage Origination: Marketing
31401B – Mortgage Origination: Matching Products
31402B – Mortgage Origination: Pulling Credit Reports
31403B – Mortgage Origination: Completing the Application
31404B – Mortgage Origination: Collecting Information and Documentation
31410B – Mortgage Processing: Providing Disclosures
31411B – Mortgage Processing: Ordering Reports
31460B – Mortgage Closing: Explaining Fees and Disclosures
31461B – Mortgage Closing: BSA and Suspicious Activity
31481B – Mortgage Origination: Security, Identity Theft, and Fraud
31511B – Consumer Lending: Home Equity Loans
31513B – Consumer Lending: Ethics
32006B – Mortgage Servicing: Periodic Statements
34022B – Regulation Z: HPMLs and the Escrow Rule
31490B – HOEPA Loan Fundamentals



30141B – Loan Documentation: Completing and Enforcing the Note
30441B - HMDA Loan/Application Register Scenarios
34023B – Right of Rescission and Required Disclosures
34024B – Advertising: Home Equity Loans and Lines of Credit
30130B – Predatory Mortgage Lending

View the recommended courses by regulation and job-specific task below.

Regulation	Job-Specific Task(s)	Recommended Courses
Anti-Tying (Reg. Y)	Understand what products and/or services can be required with a loan product	30203B – Bank Holding Company Act: Anti-Tying
	Know what constitutes a valid appraisal	
	Exempt certain transactions from appraisal requirements	
	Keep appraisers separate from lending function	
	Select and retain an appraiser	21411D Mortgage Processing
Appraisal Rules and Regulations	Review an appraisal in connection with a loan	31411B – Mortgage Processing: Ordering Reports
	Properly handle readdressed appraisals	
	Order an evaluation instead of an appraisal when appropriate	
	Understand USPAP's role in appraisals	
Bank Bribery Act	Know limitations on what to accept from customers	245422
	Refuse gifts offered in return for business preferences	31513B – Consumer Lending: Ethics
Bank Secrecy Act (BSA)	Recognize and report suspicious activity	31461B – Mortgage Closing: BSA and Suspicious Activity



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	Deal with customers who potentially be Politically Exposed Persons (PEPs)	30504B – USA PATRIOT Act: Managing Compliance
	Be aware of the stages of money laundering under AML guidelines	
	Deal with customers under Customer Due Diligence (CDD) and Enhanced Due Diligence (EDD) programs	30502B – BSA and AML: Essentials
	Collect and verify information according to CIP (USA Patriot Act)	31404B – Mortgage Origination: Collecting Information and Documentation
Bank Security Procedures	Follow bank's security procedures and robbery response program	30201B – Robbery Prevention and Response
Community Reinvestment Act	Understand main thrust of CRA, and ultimate indicator of CRA rating	·
	Know of how bank selects and maintains its assessment area for CRA consideration	<u>30405B</u> – Community
	Collect and report information for CRA-reportable loans	Reinvestment Act (CRA): Essentials
	Know where CRA public file information is located	
	Post public availability of CRA data	
	Treat customers fairly and equally	
Equal Credit Opportunity Act (ECOA/ Reg. B)	Avoid discriminating on a prohibited basis in any aspect of a credit transaction	
	Handle distressed borrowers and past-due loans	31403B – Mortgage Origination:
	Analyze inherent and residual risk of all customers, products, and geographies for fair lending risk	Completing the Application
	Evaluate application utilizing any information that the applicant provides	



	Use discretion when granting exceptions or waivers	
	Provide loans in the name of one or both applicants	
	Record government monitoring information (GMI) on written application forms	
	Provide applicant with a copy of appraisal report used in evaluation of certain applications	
	Furnish credit information to credit bureaus when dealing with accounts held by spouses	31410B – Mortgage Processing: Providing Disclosures
	Retain proper records for ECOA compliance	
	Provide denial notices when applications are turned down	
Equal Credit Opportunity Act	Place the applicant into the 'right'	31401B – Mortgage Origination:
(ECOA/ Reg. B) (cont.)	loan based on their credit profile	Matching Products
	Pull consumer reports, including bad check reports	
	Respond to a fraud or other alert on a consumer credit report	
	Provide customers copies of their credit reports	
Fair Credit Reporting Act (FCRA)	Resolve disputes based on information bank is reporting to the bureau	31402B – Mortgage Origination: Pulling Credit Reports
	Send proper notice for denied applications	
	Receive and process opt-out decisions for consumer information	
	Submit accurate information to credit bureaus	



	Properly handle medical information provided by customers	
	Respond when customer is a victim of fraud or related identity theft	
	Process address change and new card requests	
	Resolve issues when address on credit report is different from that reported directly from the applicant/borrower	
	Observe red flag guideline events	
	Make prescreened credit offers based on pre-established criteria	
	Resolve differences in information on consumer report and what customer presents	
Fair Debt Collection Practices Act (FDCPA)	Know whether the bank is considered a debt collector, or falls under an exemption	30123B – Understanding the Fair Debt Collection Practices Act (FDCPA)
	Make collection efforts and speak with delinquent borrowers	
	Avoid discriminating on a prohibited basis in any aspect of a housing-related transaction	
Fair Housing Act (FHA)	Include the "Equal Housing Lender" logo or statement on written or verbal advertisements of residential loan products	30404B – Fair Lending: Comprehensive
	Know when flood insurance requirements apply	
Flood Insurance	Require escrow accounts for loans that require flood insurance	31411B – Mortgage Processing: Ordering Reports
	Perform a flood insurance determination on a covered loan	



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	Maintain flood insurance coverage on a covered loan even if it lapses or borrower refuses it	
	Assess determination fees (initial and life-of-loan) against the borrower	
	Inform applicant that flood insurance will be required for the loan	
	Provide flood insurance on loans secured by condos	
	Calculate how much insurance to require on a covered loan	
	Resolve issues when flood insurance policy is written for a different flood zone than that shown on the determination form	
	Know where HMDA public file information is located	
Home Mortgage Disclosure Act	Know whether bank is covered by HMDA	31403B – Mortgage Origination: Completing the Application
(Reg. C)	Request the proper information from the applicant(s) for proper application types	Completing the Application
	Know when PMI is required for loans	
Homeowners Protection Act (PMI Rules)	Provide proper PMI disclosures for covered loans	<u>30417B</u> – Mortgage Basics: Laws and Regulations
	Cancel or terminate PMI as appropriate	
Information Security	Protect company assets - physical and information	30313B – Identity Theft Information: Safeguarding Information
Lending to Insiders (Reg. O)	Determine if a loan is made to an insider or related interest Apply exceptions	30330B – Regulation O: Essentials
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	Get prior approval for insider loans	
	Approve insiders' overdrafts	
	Maintain proper records for insider loans	
	Ensure that public disclosures of insider loans are kept and updated	
	Check SDN List when appropriate	
OFAC Be suletiens	Block or reject funds as required	30003B – OFAC: Addressing Risks and Red Flags
OFAC Regulations	Identify a general or specific license	
	Distinguish between consumers and customers of the bank	
	Provide initial or annual privacy notice disclosure	
Privacy of Consumer Financial Information	Receive and process opt-out decisions for personal financial information	31481B – Mortgage Origination: Security, Identity Theft, and Fraud
	Avoid providing personal information to a non-affiliated third party	
Real Estate Lending Standards (LTV Rules)	Understand LTV standards and limits	30418B – Mortgage Basics: Products, Documents, and Costs
	Make RESPA-covered loans	
	Provide the Info Booklet for proper type of loans	
	Provide GFE in timely manner to applicant(s) in covered loans	31410B – Mortgage Processing:
RESPA	Close RESPA-covered loans on appropriate settlement statement	Providing Disclosures
	Complete the Settlement Statement	
	Provide copy of settlement statement to borrower at least 1	



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day before closing if borrower requests	
Assess charges for document preparation	
Assess or collect fees only for work actually done by a third party	
Refer settlement services to parties that are affiliated with the lender	
Receive and process loan payments, including escrow portion	
Provide proper disclosure upon loan origination and transfers of servicing rights	
Register with NMLS if definition of mortgage loan originator is met	31400B – Mortgage Origination: Marketing
Assist borrowers who are active- duty military personnel	30408B – Servicemember Series: Servicemembers Civil Relief Act (SCRA) Protections
Meet requirements when ownership of mortgage loan is transferred to a new party	
Know what loans are covered by Reg. Z	31460B – Mortgage Closing:
Calculate the finance charge and APR for loans	Explaining Fees and Disclosures
Provide disclosures for mortgages and refinances	
Provide disclosures for HELOCs	31511B – Consumer Lending: Home Equity Loans
Provide periodic statements	
Assist borrowers with periodic statement items	32006B – Mortgage Servicing: Periodic Statements
Receive and process loan payments	i choule statements
	Assess charges for document preparation Assess or collect fees only for work actually done by a third party Refer settlement services to parties that are affiliated with the lender Receive and process loan payments, including escrow portion Provide proper disclosure upon loan origination and transfers of servicing rights Register with NMLS if definition of mortgage loan originator is met Assist borrowers who are activeduty military personnel Meet requirements when ownership of mortgage loan is transferred to a new party Know what loans are covered by Reg. Z Calculate the finance charge and APR for loans Provide disclosures for mortgages and refinances Provide disclosures for HELOCs Provide periodic statements Assist borrowers with periodic statement items Receive and process loan



Refund balance or terminate account when requested	
Provide proper disclosures for HELOC advertisements Provide proper disclosures for closed-end credit ads	31400B – Mortgage Origination: Marketing
Explain right of rescission	31460B – Mortgage Closing: Explaining Fees and Disclosures 34023B – Right of Rescission and Required Disclosures
Provide disclosures for high-rate, high-fee (HOEPA or Section 32) mortgage loans Understand restrictions placed on HOEPA/Section 32 mortgages 31490B – HOEPA Loan Fundamentals	
Provide disclosures for Higher Priced Mortgage Loans (HPMLs)	34022B – Regulation Z: HPMLs and the Escrow Rule